

**A REGULAR MEETING OF THE BOARD OF DIRECTORS  
OF THE TWENTYNINE PALMS WATER DISTRICT  
72401 HATCH ROAD, TWENTYNINE PALMS, CA 92277**

**July 24, 2024 / 4:00 P.M.**

**AGENDA**

This meeting may be viewed on the District's website at [www.29palmswater.net](http://www.29palmswater.net)  
The Board reserves the right to discuss only or take action on any item on the agenda.

Next Resolution #24-05  
Next Ordinance #104

Call to Order and Roll Call

Please make sure all cell phones are silenced.

Pledge of Allegiance

Additions/Deletions to the Agenda

Public Comments

Please complete a "Request to be Heard" form prior to the start of the meeting. The public may address the Board for 3 minutes on District-related matters. Government Code prohibits the Board from taking action on matters that are not on the agenda. However, the Board may refer matters for future consideration.

1. Approval of the Twentynine Palms Water District Local Hazard Mitigation Plan
2. Approve Directors to Attend CSDA Annual Conference & Exhibitor Showcase (September 9, 2024 – September 12, 2024) and Provide Daily Meeting Stipend
3. Approving Amendment to General Manager Employment Agreement
4. Emergency Rehabilitation of Well 14
5. Discussion of the Cooperative USGS Study between the Twentynine Palms Water District and the City of Twentynine Palms
6. Discussion of Health Insurance for the Board of Directors
7. Consent Calendar  
Matters under the Consent Calendar are to be considered routine and will be enacted in a single motion. There will be no separate discussion of these items unless the Board, staff or the public requests specific items be removed for separate discussion and action before the Board votes on the motion to adopt.
  - Minutes of the Regular Meeting held on June 26, 2024
  - Audit List

8. Items Removed from the Consent Calendar for Discussion or Separate Action
  
9. Management Reports
  - 9.1 Maintenance
  - 9.2 Water Quality
  - 9.3 Finance
  - 9.4 General Manager
  
10. Future Agenda Items and Staff Tasks/Directors' Comments and Reports
  
11. Adjournment

**Notice of agenda was posted on or before 4:00 p.m., July 19, 2024.**

Matthew Shragge, General Manager

Upon request, this Agenda will be made available in appropriate alternative formats to persons with disabilities, as required by Section 202 of the Americans with Disabilities Act of 1990. Any person with a disability who requires a modification or accommodation in order to participate in a meeting should direct such request to Cindy Fowlkes at (760) 367-7546 at least 48 hours before the meeting, if possible.

Pursuant to Government Code Section 54957.5, any writing that: (1) is a public record; (2) relates to an agenda item for an open session of a regular meeting of the Board of Directors; and (3) is distributed less than 72 hours prior to that meeting, will be made available for public inspection at the time the writing is distributed to the Board of Directors. Any such writing will be available for public inspection at the District offices located at 72401 Hatch Road, Twentynine Palms, CA 92277. In addition, any such writing may also be posted on the District's website.

**1**



# 2024 Local Hazard Mitigation Plan

# Twentynine Palms Water District



Hazard Mitigation Plan Update

Date of Districts Board Approval: XX-XX-XXXX

FEMA Approval Date: XX-XX-XXXX

## TABLE OF CONTENTS

<b>SECTION 1. INTRODUCTION .....</b>	<b>4</b>
1.1 PURPOSE OF THE PLAN.....	4
1.2 AUTHORITY.....	4
1.3 WHAT’S NEW .....	5
1.4 NEW RISK ASSESSMENT .....	6
1.5 SUCCESSFUL MITIGATION IMPLEMENTATION .....	7
1.6 COMMUNITY PROFILE.....	7
1.7 CLIMATE .....	11
1.8 DEMOGRAPHICS .....	12
1.9 EXISTING LAND USE .....	13
1.10 DEVELOPMENT TRENDS .....	13
<b>SECTION 2. PLAN ADOPTION .....</b>	<b>14</b>
2.1 ADOPTION BY LOCAL GOVERNING BODY.....	14
2.2 PROMULGATION AUTHORITY.....	14
2.3 PRIMARY POINT OF CONTACT.....	15
<b>SECTION 3. PLANNING PROCESS .....</b>	<b>16</b>
3.1 PREPARING FOR THE PLAN.....	16
3.2 PLANNING TEAM .....	18
3.3 COORDINATION WITH OTHER EXTERNAL JURISDICTIONS, AGENCIES, & ORGANIZATIONS.....	19
3.4 PUBLIC INVOLVEMENT/OUTREACH.....	20
3.5 ASSESS THE HAZARD.....	21
3.6 SET GOALS .....	21
3.7 REVIEW AND PROPOSE MITIGATION MEASURES .....	21
3.8 DRAFT THE HAZARD MITIGATION PLAN.....	23
3.9 ADOPT THE PLAN.....	23
<b>SECTION 4. RISK ASSESSMENT .....</b>	<b>25</b>
4.1 HAZARD IDENTIFICATION .....	25
4.2 HAZARD SCREENING CRITERIA.....	25
4.3 HAZARD PROFILES.....	27
4.3.1 EARTHQUAKES.....	27
4.3.2 CLIMATE CHANGE INDUCED DROUGHT .....	35
4.3.3 FLOOD.....	43
4.3.4 CYBER SECURITY .....	47
<b>SECTION 5. COMMUNITY CAPABILITY ASSESSMENT .....</b>	<b>49</b>

5.1	INTRODUCTIONS .....	49
5.2	EMERGENCY MANAGEMENT .....	49
5.3	PLANNING AND REGULATORY CAPABILITY .....	50
5.4	EXISTING PLANS.....	51
5.5	MITIGATION PROGRAMS .....	51
5.6	FISCAL RESOURCES.....	52
5.7	CAPABILITIES ASSESSMENT.....	53
<b>SECTION 6. MITIGATION STRATEGIES.....</b>		<b>54</b>
6.1	OVERVIEW.....	54
6.2	MITIGATION GOALS, OBJECTIVES, AND PROJECTS.....	54
6.3	EARTHQUAKE.....	55
6.4	CLIMATE CHANGE INDUCED DROUGHT.....	56
6.5	FLOOD.....	56
6.6	CYBER SECURITY .....	57
6.7	MITIGATION PRIORITIES .....	58
6.8	IMPLEMENTATION STRATEGY.....	58
<b>SECTION 7. PLAN MAINTENANCE.....</b>		<b>60</b>
7.1	MONITORING, EVALUATING, AND UPDATING THE PLAN .....	60
7.2	IMPLEMENTATION THROUGH EXISTING PROGRAMS .....	60
7.3	CONTINUED PUBLIC INVOLVEMENT .....	61
<b>APPENDIX A PLANNING TEAM MEETING MATRIX.....</b>		<b>62</b>
<b>APPENDIX B PUBLIC OUTREACH.....</b>		<b>69</b>

## SECTION 1. INTRODUCTION

The Local Hazard Mitigation Plan (LHMP) update is a “living document” that should be reviewed, monitored, and updated to reflect changing conditions and the latest information. As required, the LHMP must be updated every five (5) years to comply with regulations and Federal mitigation grant conditions. In that spirit, this LHMP is an update of the Twentynine Palms Water District Hazard Mitigation Plan under review by the Federal Emergency Management Agency (FEMA).

### 1.1 PURPOSE OF THE PLAN

Hazard mitigation intends to reduce and/or eliminate loss of life and property. FEMA defines Hazard Mitigation as “any action taken to reduce or eliminate the long-term risk to human life and property from natural hazards.” A “hazard” is defined by FEMA as “any event or condition with the potential to cause fatalities, injuries, property damage, infrastructure damage, agricultural loss, environmental damage, business interruption, or other loss.”

The Local Hazard Mitigation Plan aims to demonstrate the plan for reducing and/or eliminating risk in the Twentynine Palms Water District’s service area. The LHMP process encourages communities to develop goals and projects to minimize risk and build a more disaster-resilient community by analyzing potential hazards.

After disasters, repairs and reconstruction are often completed to restore to pre-disaster conditions. Such efforts expedite a return to normalcy; however, restoring things to pre-disaster conditions sometimes results in feeding the disaster cycle: damage, reconstruction, and repeated damage. Mitigation is a primary phase of emergency management dedicated to breaking the cycle of damage. Hazard mitigation is distinguished from other disaster management functions by measures that make TPWD infrastructure development and the natural environment safer and more disaster resilient. Mitigation generally involves the alteration of physical environments, significantly reducing risks and vulnerability to hazards by altering the built environment so that life and property losses can be avoided or reduced. Mitigation also makes responding to and recovering from disasters easier and less expensive.

With an approved (and adopted) LHMP, Twentynine Palms Water District is eligible for federal disaster mitigation funds/grants (Hazard Mitigation Grant Program, Pre-Disaster Mitigation, and Flood Management Assistance) aimed to reduce and/or eliminate risk.

### 1.2 AUTHORITY

In 2000, FEMA adopted revisions to the Code of Federal Regulations, known as the “Disaster Mitigation Act (DMA).” DMA 2000, Section 322 (a-d) requires that local governments, as a condition of receiving federal disaster mitigation funds, have a Hazard Mitigation Plan (HMP) that describes the process for assessing hazards, risks, and vulnerabilities, identifying and prioritizing

mitigation actions, and engaging/soliciting input from the community (public), key stakeholders, and adjacent jurisdictions/agencies.

Senate Bill No. 379 will, upon the next revision of a local hazard mitigation plan on or after January 1, 2023, or, if the local jurisdiction has not adopted a local hazard mitigation plan, beginning on or before January 1, 2028, require the safety element to be reviewed and updated as necessary to address climate adaptation and resiliency strategies applicable to that city or county.

The Twentynine Palms Water District is a consolidated independent Special District formed in and operating under the provisions of the Twentynine Palms Water District Law. The legal authority for Twentynine Palms Water District is outlined in Division 12 of the Water Code in the State of California, section 30000 et. seq. The District is governed by a five (5) member Board of Directors, elected at-large from within the District's service area. The General Manager administers the District's day-to-day operations by policies and procedures established by the Board of Directors. The Board of Directors employs a General Manager and a Financial Consultant. The General Manager employs a District Secretary, Maintenance Superintendent, Office Manager, and Treatment/Production Superintendent. There are 19 full-time non-management employees in the District.

TPWD's legal jurisdiction encompasses serving water to the City of Twentynine Palms and parts of the unincorporated San Bernardino County, California. The Twentynine Palms Water District has legal authority for infrastructure, pipelines, wells, and water storage to serve this purpose. TPWD does not have legal authority for zoning, land use, new construction, planning, building inspections, or codes. These functions are assigned to San Bernardino County and the City of Twentynine Palmas.

### 1.3 WHAT'S NEW

The 2018 Twentynine Palms Water District Local Hazard Mitigation Plan contained a detailed description of the planning process, a risk assessment of identified hazards for the TPWD Service Area, and an overall mitigation strategy for reducing the risk and vulnerability of these hazards. Since FEMA's approval of the plan, TPWD has made progress on the mitigation strategy. As part of this 2024 LHMP update, a thorough review and update of the 2018 plan was conducted to ensure that this update reflects current conditions and priorities to realign the overall mitigation strategy for the next five-year planning period. Completing this 2024 LHMP update further provides documentation of the TPWD's continued commitment and engagement in the mitigation planning process.

This section of the plan includes the following:

**What's New in the Plan Update.** This section provides an overview of the approach to updating the plan and identifies new analyses, data, and information included in this Plan update to reflect current service area conditions. This consists of a summary of new hazard and risk assessment data

relating to the TPWD Service Area and information on current and future development trends affecting infrastructure vulnerability and related issues. The updated data and analyses are in their respective sections within this 2024 LHMP update.

**Summary of Significant Changes to Current Conditions and Hazard Mitigation Program Priorities.** This section summarizes significant changes in current conditions, changes in vulnerability, and any resulting modifications to the community’s mitigation program priorities.

**2018 Mitigation Strategy Status and Successes.** Section 1.5 describes the status of mitigation actions from the 2018 plan and indicates whether a project is no longer relevant or recommended for inclusion in the updated 2024 mitigation strategy.

This What’s New section provides documentation of TPWD Service Area’s progress or changes in their risk and vulnerability to hazards and their overall hazard mitigation program. Completing this 2024 LHMP Update further provides documentation of the TPWD’s continued commitment and engagement in the mitigation planning process.

#### 1.4 NEW RISK ASSESSMENT

As part of its comprehensive review and update of each plan section, TPWD recognized that updated data, if available, would enhance the analysis presented in the risk assessment and be utilized in developing the updated mitigation strategy. Highlights of new data used for this Plan Update are identified below and sourced in context within **Chapter 4**, Risk Assessment. Specific data used is sourced throughout this plan document. This new data and associated analysis provided valuable input for developing the mitigation strategy presented in **Chapter 5** of this plan. A highlight of the latest information and analyses contained in this plan update includes the following:

- A new assessment of updated hazards affecting the TPWD Area was completed, adding additional hazards to the planning documents.
- The risk assessment for each identified hazard was completely reworked. This included reworking the hazard profile and adding new hazard event occurrences, revising vulnerability as the whole analysis to add items identified below, and updating the vulnerability assessment based on more recent hazard data.
- An update of the flood hazard analysis was completed, including an updated analysis of the 100-year flood and an analysis of the 500-year flood, including the new and updated DFIRMs.
- An enhanced vulnerability assessment.

This LHMP incorporated and analyzed the new 2020 Census data. Census data was used in an intersect analysis to determine the percentage of the population exposed to flood, wildfire, and earthquake hazards.

## 1.5 SUCCESSFUL MITIGATION IMPLEMENTATION

TPWD has completed a review of past seismic retrofit studies and has applied the studies to current and future projects. TPWD participates annually with the Great California Shakeout to prepare and train employees for earthquakes.

- Flood Mitigation project at Wells 14 and 17. TPWD will be completing diversion walls around the wells. Anticipated completion in 1-2 years.
- Earthquake Mitigation at Lupine and Two-Mile booster stations. The District installed two permanent backup generators.
- Mitigation of Terrorist events: The district installed bulletproof glass at the front customer service counter in the main office and cameras at the District office, Fluoride Treatment Plant, and meter station. These projects were completed in 2021.
- Terrorist Event Mitigation. TPWD installed video surveillance at its critical facilities. This project is currently ongoing and will be completed in 2022.
- The District installed two backup generators, one at Lupine and one at Two Mile booster stations. Completed in 2023
- Terrorist Event Mitigation. TPWD Installed security glass at the front counter of their main office as a safety precaution. This project was completed in 2021.
- Earthquake Mitigation. Purchase of generators with transfer switches in the event of power failure. This project was completed in 2024.
- Earthquake Mitigation. Standardized all emergency generator hook-ups. This project was completed in 2022.

Approximately six years ago, Twentynine Palms Water District and Joshua Basin Water District collaborated on drafting and obtaining a grant to construct an intertie. However, California Transportation (Caltrans) expressed interest in having the pipeline reinforced with concrete during the planning process, significantly driving up the project cost. As a result, Twentynine Palms Water District and Joshua Basin Water District decided to decline the grant due to the financial burden associated with the enhanced construction. Consequently, the grant was returned to CalOES and FEMA.

## 1.6 COMMUNITY PROFILE

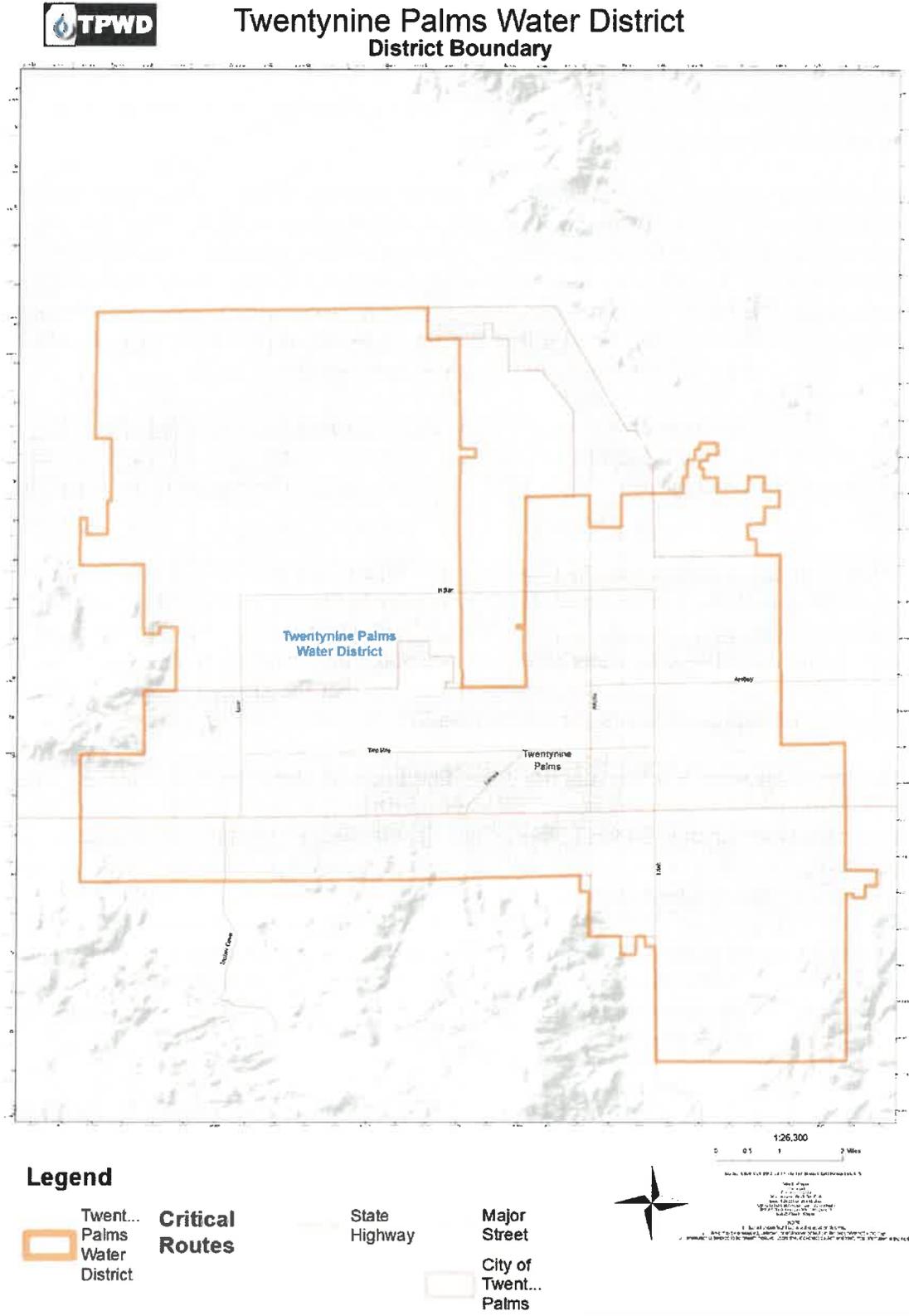
### PHYSICAL SETTING

The Twentynine Palms Water District serves Twentynine Palms, California, with water. The water services cover the City of Twentynine Palms and outlying areas in San Bernardino. The District pumps water from the underground aquifer and distributes the water to the customer. The only available water supply is local groundwater. The District serves approximately 18,000 residents within an 87-square mile area and maintains approximately 8,250-meter services, 360 miles of pipeline, and 17 million gallons of water storage capacity. When physical operations began in

1955, the District served a population of 4,675 residents within 26.7 square miles. The 1,422-meter services were fed by approximately 94 miles of leaky, undersized, and substandard pipeline. The community's water storage capacity amounted to less than 200,000 gallons.

Twentynine Palms is a unique Hi-Desert community on the southern boundary of the Mojave Desert in San Bernardino County, just north of the Little San Bernardino and Pinto Mountains. Located 54 miles northeast of Palm Springs at 2,000 feet, the area is known for its pure water, crystal clear air, and deep blue skies. It is nestled between the world's most extensive Marine Corps base, the Marine Corps Air Ground Combat Center to the north, and the Joshua Tree National Park to the south. The Oasis of Mara, a large group of springs aligned along the Pinto Mountain fault and bordering Joshua Tree National Park, is a significant archaeological site and was a water source to this area for over 4,000 years.

Figure 1. TPWD Service Map



## HISTORY

The earliest settlers of Twentynine Palms were Native Americans who lived around the Oasis of Mara. By the 1870s, early American miners inspired by the Gold Rush traveled to California. They settled around the Oasis, followed by cattlemen in the 1880s who were drawn to the grasslands in the area. The Oasis provided refuge from the harsh surrounding desert environment and continued to attract settlers throughout the 1900's.

To meet growing demand, private developers created and maintained small water distribution companies, and in 1938, the first public water system was developed. More public water agencies formed over the years, and finally, in 1954, Twentynine Palms residents voted to combine the existing public utility agencies to create the Twentynine Palms County Water District **Charter**. Members of the Chamber of Commerce, known as the "water committee," spearheaded this community effort, electing the district's first governing Board of Directors: John Wuerth, John Bagley, William Hatch Jr., John Lyon, and Joseph Wasserburger.

In 1955, the District adopted three more private water companies, acquiring over 200,000 gallons of water. Before this, the community had virtually no storage system, putting the water supply at risk in the case of emergencies. From 1957 to 1969, the District focused on water storage reservoirs.

A groundwater study conducted by the Department of Water Resources in 1983 yielded harrowing results, resulting in the development of the District Master Plan. This plan addressed key issues and highlighted the need for significant infrastructure improvements. The District faced major problems: a badly deteriorating water pipeline system and unacceptably high fluoride levels. By 1984, the California State Health Department demanded that the District submit a timeline for implementing the improvements in the master plan.

With the implementation timeline submitted, funding from the Department of Water Resources and the Environmental Protection Agency allowed the District to make significant infrastructure improvements. Over the next 20 years, more than 100,000 feet of pipeline were replaced, multiple storage reservoirs were constructed, and a \$1.7 million fluoride water treatment plant was built. These upgrades brought security and reliability to the Twentynine Palms water supply. In 2005, the District earned another EPA grant to assist in constructing two more 1,000,000-gallon storage reservoirs and 43,000 more feet of pipeline, providing new water storage and enhancing water reliability throughout the District. These improvements allowed the District to accept and deliver water from the fluoride removal plant to the entire area, ensuring adequate water supplies far into the future.

The District operates 1 (one) Fluoride Removal Water Treatment Plant, 11 (eleven) Reservoirs with a total 17-million-gallon storage capacity, 9 (nine) wells, 8 (eight) booster stations, and approximately 360 miles of distribution mains, all of which are prone and at risk from the effects of each identified hazard in **Section 4.3**.

Table 1 TPWD Critical Facilities

Critical Facilities	Hazard Vulnerability
Corporate Yard/ Main Office	Earthquake, Drought, Flooding, Cyber Attacks
Reservoirs (11)	Earthquake, Drought, Flooding, Cyber Attacks
Fluoride Removal Water Treatment Plant	Earthquake, Drought, Flooding, Cyber Attacks
Wells (9)	Earthquake, Drought, Flooding, Cyber Attacks
Booster Stations (8)	Earthquake, Drought, Flooding, Cyber Attacks
Pipeline (360 miles)	Earthquake, Drought, Flooding, Cyber Attacks

## 1.7 CLIMATE

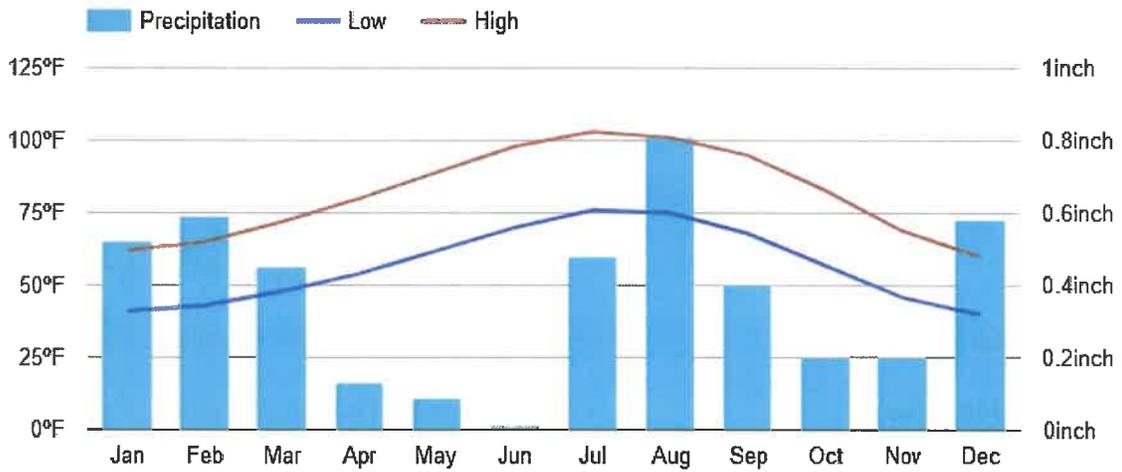
The average rainfall<sup>1</sup> The City of Twentynine Palms, where our Main Headquarters is located, has 0.37 inches of snow. Average temperatures range from 56 to 81 degrees Fahrenheit. The region's temperate Mediterranean climate fosters moderate winters, hot summers, and generally low humidity.

Table 2. Average Max and Min Temp and Total Precipitation for the City of Twentynine Palms

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Annual
<b>Avg. Max. Temp (F)</b>	62	65	72	80	89	98	103	101	95	83	69	60	81.4 F
<b>Avg. Min. Temp (F)</b>	41	43	48	54	62	70	76	75	68	57	46	40	56.6 F
<b>Avg. Total Precipitation</b>	0.52	0.59	0.45	0.13	0.09	0.01	0.48	0.81	0.40	0.20	0.20	0.58	0.37in.

<sup>1</sup> Average weather Twentynine Palms 2023 normal US Climate Data <https://www.usclimatedata.com/>

Twentynine Palms Climate Graph - California Climate Chart



### 1.8 DEMOGRAPHICS

Demographics for our service area are based on Census 2020<sup>2</sup>. TPWD manages and distributes the local groundwater supply in the unique Hi-Desert community of Twentynine Palms and portions of the surrounding unincorporated areas of San Bernardino County. TPWD serves a population of approximately 18,000 residents within an 87-square-mile area. The County of San Bernardino and the City of Twentynine Palms handle underserved communities and socially vulnerable populations in emergencies. Twentynine Palms Water District serves a severely economically disadvantaged community based on the 2020 Federal Census.

Table 3. Percentage of the Population at Risk from Identified Hazards within TPWD

% of the Population at Risk from Identified Hazards	Twentynine Palms	Population Total
Population within the Service Area	18,000	18,000
Earthquake	100%	18,000

<sup>2</sup> Service area population from <http://datausa.io>

Drought	55%	9,900
Flooding	35%	6,300
Cyber Security	0%	0

### 1.9 EXISTING LAND USE

TPWD does not regulate land use within its service area. The City of Twentynine Palms is responsible for land use. The existing land used is for housing, commercial, and light industry. The City of Twentynine Palms regulates incorporated areas, and the County of San Bernardino regulates unincorporated areas.

### 1.10 DEVELOPMENT TRENDS

Development within the Twentynine Palms area reduced significantly during the housing industry crash in 2008. Twentynine Palms sees only individual custom or speculation homes being built in the area. No housing tracks are being developed in the District's sphere of influence. Home prices in the area are increasing at a much lower rate than other communities in the high desert and a much lower increase than in the State of California.

All future development that will take place is planned to occur by the General Plan Land Use Zones and will consider all potential hazards identified within this 2023 LHMP. Additionally, all developments will comply with all the county and state Fire, Flood, and Seismic codes at the time of development. No development changes since the 2018 LHMP affected the jurisdiction's overall vulnerability. There have been no changes to the community's priorities since the 2018 LHMP.

## **SECTION 2. PLAN ADOPTION**

### **2.1 ADOPTION BY LOCAL GOVERNING BODY**

According to the mitigation planning regulations, Twentynine Palms Water District LHMP will be submitted to the California Office of Emergency Services (CalOES) for review and approval. CalOES will conduct a review of the Plan by the Code of Federal Regulations; once this review is complete and any revisions are made, CalOES will forward the plan to FEMA for another review and revisions, as FEMA requires. CalOES will notify TPWD when FEMA has approved the final LHMP. The final approval letter will be pending adoption by the District's Board of Directors. The Board of Directors' Resolution will be sent to CalOES and FEMA. SEMC will send a copy of the LHMP and Resolution to the San Bernardino Office of Emergency Management.

### **2.2 PROMULGATION AUTHORITY**

The Promulgator Authority for the adoption of the Hazard Mitigation Plan Twentynine Palms Water District and the Board of Directors and incorporation of the LHMP into the San Bernardino County Operational Area Multi-Jurisdiction General Plan is:

**Carol Giannini (President)**

Twentynine Palms Water District Board of Directors

**Bob Coghill (Vice-President)**

Twentynine Palms Water District Board of Directors

**Michael Arthur (Director)**

Twentynine Palms Water District Board of Directors

**Randy Leazer (Director)**

Twentynine Palms Water District Board of Directors

**Amy Woods (Director)**

Twentynine Palms Water District Board of Directors

## 2.3 PRIMARY POINT OF CONTACT

The Points of Contact for information regarding this LHMP are:

**Matt Shragge, General Manager**

Twentynine Palms Water District  
72401 Hatch Rd, Twentynine Palms, CA 92277  
(760) 367-7546 (Office)

Consultant Primary Contact:

**Gary Sturdivan, Project Lead**

Sturdivan Emergency Management Consulting, LLC.  
(909) 658-5974  
[GSturdivan@semcllc.com](mailto:GSturdivan@semcllc.com)

## SECTION 3. PLANNING PROCESS

### 3.1 PREPARING FOR THE PLAN

TPWD developed a broad approach to prepare its hazard mitigation plan update. As an active participant in the County of San Bernardino's Multi-Hazard Multi-Jurisdictional Mitigation Plan, TPWD used the county-provided resources to assist in developing and evaluating data to start the plan update.

Internally, TPWD has a wealth of experienced and resourceful employees who provide benefits to the program. The TPWD team participated in regular discussions, staff meetings, and health and safety meetings supporting the plan update. The TPWD internal planning team was invited to the meeting through emails and the Microsoft Outlook calendar. Members of this team also participated in community outreach events such as fairs and local events/meetings and provided education.

In addition to participating at the County level, TPWD staff participated in plan updates with local agencies undergoing plan updates. This included the City of Twentynine Palms and Joshua Basin Water District staff. This team also participated in community outreach with local businesses, including community-based organizations, that work directly with and/or provide support to underserved communities and socially vulnerable populations and members of the public through fairs and events.

Organizations within or surrounding TPWD service boundaries that conduct outreach and assistance for vulnerable populations include the American Red Cross Chapter San Bernardino, KCDZ 107.7 FM Local radio station, and the City of Twentynine Palms Community Center. Underserved and vulnerable populations they serve include socioeconomically disadvantaged people; people with limited English proficiency; geographically isolated or educationally disenfranchised people; people of color as well as those of ethnic and national origin minorities; women and children; individuals with disabilities and others with access and functional needs and seniors. These local organizations were able to specialize in the community disadvantages that are found within the service area, such as homelessness, and other well-being initiatives that aid awareness and education to the public on fentanyl-controlled substances and alcohol abuse.

The District's approach to updating the plan consisted of the following:

- Establishing the internal planning team.
- Coordination with outside agencies, organizations, jurisdictions, and the public.
- Documenting past events.
- Posting the meeting agendas and meeting minutes, drafting LHMP onto the TPWD website, and asking for public input and comments on the planning process.
- Conducting public outreach.
- Reviewing and updating the hazards.

- Reviewing and updating mitigation measures.
- Plan Adoption.

During the planning process, the Planning Team utilized the following plans to gain information on the area's hazards and TPWD's mitigation goals. Relevant information from the following plans, including County government priorities, was included when aligned with TPWD strategies and projects and incorporated into the LHMP. There have not been any changes in priorities since the approval of the 2018 LHMP.

TPWD Water Master Plan is a basin plan that deals with community water systems, water storage, water shortage, and climate change to ensure all the water agencies that take water from the local basin are all in agreement about water shortages, water replenishment, and effects of climate change on our water. The following plans were used:

**Table 4 Plans Used by the Planning Team**

Study Plan	Key Information
<b>TPWD Urban Water Management Plan</b>	Land Use Trends, Historical Trends for water use, and local trends
<b>2018 TPWD LHMP</b>	Hazard Identification, Mitigation Measures
<b>USGS Golden Guardian 2008</b>	Earthquakes, Affects, Planning
<b>2020 San Bernardino County LHMP</b>	Land Use For Area, Future Projects
<b>2023 California HMP</b>	Goals For The State Of California
<b>San Bernardino County Flood Control</b>	Gain Information On Future Flood Control Projects
<b>FEMA Flood Insurance Study for S.B. County</b>	Flood History

The planning process consisted of:

Figure 2. Flow Chart for Developing A Hazard Mitigation Plan



### 3.2 PLANNING TEAM

As identified in **Section 3.1**, several planning teams were associated with preparing the update. The Hazard Mitigation Plan was compiled and authored by members of the following District Planning Team:

Matthew Shragge

**General Manager, Twentynine Palms Water District**

*Description of Involvement: Member of the Planning Team*

Mike Minatrea

**Maintenance Superintendent, Twentynine Palms Water District**

*Description of Involvement: Member of the Planning Team*

Cindy Fowlkes

**District Secretary, Twentynine Palms Water District**

*Description of Involvement: Member of the Planning Team*

Robert Shelton

**Treatment/Production Superintendent, Twentynine Palms Water District**

*Description of Involvement: Member of the Planning Team*

Austin Murphy

**Service Worker II, Twentynine Palms Water District**

*Description of Involvement: Member of the Planning Team*

Jayna Olsen  
**Customer Representative, Twentynine Palms Water District**  
*Description of Involvement: Member of the Planning Team*

### **External Planning Team**

Ron Wortham  
**Special Projects Manager, Hi-Desert Water District**  
*Description of involvement: Member of External Planning Team*

Gary Sturdivan  
Sturdivan Emergency Management  
*Description of involvement: Lead Consultant of the LHMP*

Larry Bowden  
**City of Twentynine Palms Interim City Manager**  
*Description of involvement: Member of External Planning Team*

Jane Rogers  
**Joshua Tree National Park  
National Park, National Park Superintendent**  
*Description of involvement: Member of External Planning Team*

Sarh Johnson  
**Joshua Basin Water District, General Manager**  
*Description of involvement: Member of External Planning Team*

### **3.3 COORDINATION WITH OTHER EXTERNAL JURISDICTIONS, AGENCIES, & ORGANIZATIONS**

The Internal and External Planning Teams include six people from Twentynine Palms Water District and two from local water agencies. The County of San Bernardino OES was invited to be on the Planning Team but could not attend. However, they reviewed the plan's content and had no feedback. Appendix A contains the meeting matrix and agendas outlining the subjects covered and the attendees.

The Planning Team participated in monthly meetings to coordinate efforts, provide input, and receive support for the LHMP. The support included receiving technical expertise, resource materials, and tools. The District facilitated the LHMP process and provided information that followed FEMA requirements for the program. The tools, resource materials, and other project-related information are maintained on a project portal on the District's website <https://29palmswater.com/>, which allows access to the information by all participants and the public; screenshots are located under Appendix B. Mr. Gary Sturdivan's contact information was

on each document for questions and concerns. The Planning Team reviewed the document and made corrections or voiced concerns to the consultant. These comments were discussed at the next team meeting, and corrections were made to the document. These meetings were not publicly held. Accomplishing a shared goal for emergency preparedness and hazard mitigation requires the coordinated efforts of various jurisdictions, agencies, and organizations.

This team's objective consisted of:

- Assisting all participating jurisdictions with the Local Hazard Mitigation Plan planning process.
- Guidance from CalOES and FEMA requirements.
- Assisting in the development of regional maps and supporting information regarding hazards.
- Provide a forum for all jurisdictions participating in the update for questions and issues to be discussed.

TPWD LHMP planning staff participated in each of the scheduled stakeholder meetings and conference calls facilitated by SEMC related to the update project.

### 3.4 PUBLIC INVOLVEMENT/OUTREACH

In support of the Twentynine Palms Water District's LHMP update, the District solicited information from members of the public through various methods. TPWD conducted its outreach through various social media platforms, including Facebook and Instagram, posting sections of the draft LHMP onto TPWD's website and including notices on billing statements requesting comments. Outreach to nonprofit organizations, including community-based organizations and the agencies listed in **Section 3.1**, was conducted to allow those representing vulnerable populations to be involved in the planning process. TPWD outreach included a solicitation for comment through phone calls and emails to the organizations in Section 3.1 on numerous occasions but could not elicit feedback.

These methods consist of:

- Community Outreach events
- Local meetings and visits with local agencies
- Local Emergency Coordination meetings
- Plan/Project inclusion in the District's Programs includes mitigation actions that require public involvement and are open for public comment. (10-Year Capital Improvement Plan, Annual Budget Report, etc.)

Any information and public feedback collected from the public outreach phase, public events, and meetings will be documented in Appendix B, including outreach to representatives of the underserved and vulnerable populations who were allowed to be involved. Any feedback collected

will be evaluated and assessed to see if it should be adjudicated within the LHMP renewal. No comments were received.

### Annual, The Great ShakeOut Exercise

Twentynine Palms Water District participated in The Great ShakeOut. Through this plan, we provide information on disaster response related to the District's business and water. This information includes steps the District has taken to respond to earthquake emergencies that impact the District and the surrounding community.

## 3.5 ASSESS THE HAZARD

A critical component of the LHMP process is assessing the hazards that may impact the District's facilities and operations. It is important to thoroughly understand these hazards without over-analyzing remote or highly unlikely hazards.

This LHMP has been developed through an extensive review of available information on hazards TPWD has faced and most likely will face in the future. The Planning Team reviewed and discussed events in the State of California and disasters in the District's service area and Southern California. The Team reviewed documents such as engineering drawings, photographs, and available geotechnical and geologic data from the Internet and outside sources such as FEMA Hazard Mapping, San Bernardino County hazard maps, and documents.

Additionally, for each profiled hazard, the TPWD Planning Team analyzed the community's exposure to each hazard (inventory of assets) and the potential impact under scenario events. The Planning Team produced this information using FEMA's HAZUS program and hazard intersect analyses, which had recently been completed within San Bernardino County. See Chapter 4 for more information.

## 3.6 SET GOALS

The goal-setting process for the 2024 Hazard Mitigation Plan update consisted of the Planning Team reviewing the hazard exposure and scenario impacts developed during the Risk Assessment portion of the process. With an understanding of the risk the community is potentially facing, the Planning Team then re-evaluated the 2018 Hazard Mitigation Plan Goals and Objectives, assessed their status and effectiveness in meeting the 2018 Mitigation Measures, and identified new Goals and Objectives.

## 3.7 REVIEW AND PROPOSE MITIGATION MEASURES

Identifying mitigation measures began with reviewing and validating the previous mitigation measures in the District's 2018 Hazard Mitigation Plan. Using the existing plan as a starting point, the planning team assessed whether the measures were valid. Through this discussion, the development of new mitigation measures was determined.

The planning team identified and analyzed mitigation measures relative to the hazards that influence the District. This analysis assisted the District in developing an implementation strategy for the prioritization of mitigation measures. Meetings (in-person and virtual) were held with the planning team as a group and through meetings within their departments to solicit input on the plan updates.

A wide variety of mitigation measures that can be identified to help reduce the impact or the severity of damage from hazards was examined. The projects were identified to help implement the Planning Team's goals and objectives. The following categories were used in the review of possible mitigation measures:

1. Public Information and Education - Outreach projects and technical assistance.
2. Preventive Activities - Zoning, building codes, stormwater ordinances
3. Structural Projects - Detention basins, reservoirs, road, and bridge improvements
4. Property Protection - Acquisition, retrofitting
5. Emergency Services - Warning, sandbagging, road signs/closures, evacuation
6. Natural Resource Protection - Wetlands, protection, best management practices.

In addition to the Social, Technical, Administrative, Political, Legal, Economic, Environment (STAPLEE) methodology, each Planning Team incorporated other criteria/factor questions into the process to help engage and solicit member input.

The Planning Team addressed the following questions to determine mitigation options:

Does the Action:

1. Solve the problem
2. Address Vulnerability Assessment?
3. Reduce the exposure or vulnerability to the highest priority hazard
4. Address multiple hazards.
5. Address more than one (1) Goal/Objective.
6. Benefits equal or exceed costs?

Can the Action:

1. Be implemented with existing funds?
2. Be implemented by existing state or federal grant programs?
3. Is it completed within the 5-year life cycle of the LHMP?
4. Be implemented with currently available technologies?

Will the Action:

1. Be accepted by the community?

2. Be supported by community leaders.
3. Adversely impact segments of the population or neighborhoods.
4. Result in legal action such as a lawsuit?
5. Positively or negatively impact the environment.

Is there:

1. Sufficient staffing to undertake the project?
2. Sufficient funds to complete the project?
3. Existing authority to undertake the project?

After going through this process for each project, the Planning Team was able to identify the higher-priority projects.

### 3.8 DRAFT THE HAZARD MITIGATION PLAN

The Project Manager drafted the TPWD Hazard Mitigation Plan Update based on input and comments from the Planning Team. As indicated previously, the Planning Team used the 2018 LHMP as a starting point but revised it to reflect updated information.

The District's consultant led the Planning Team and prepared the draft LHMP with input from the Planning Team, outside the water district in the area, and the public. The Planning Team reviewed and commented on the draft LHMP, and subsequent changes were made before the LHMP was finalized and adopted by the Board of Directors. All draft documents were posted on the District's website. Notices were sent to all water customers in the service area via billing statements and public updates on social media that TPWD has at its disposal. Stating that all LHMP documents were posted on the website and asking for comments.

The LHMP was reviewed in comparison to the FEMA-designed Review Tool. The Review Tool links the federal requirements, identifies the sections in the LHMP where the information can be found, and provides a rating as to the level of compliance with the federal regulations.

Once the LHMP update was drafted, the Planning Team finalized the plan and forwarded it to Cal/OES and FEMA for approval.

### 3.9 ADOPT THE PLAN

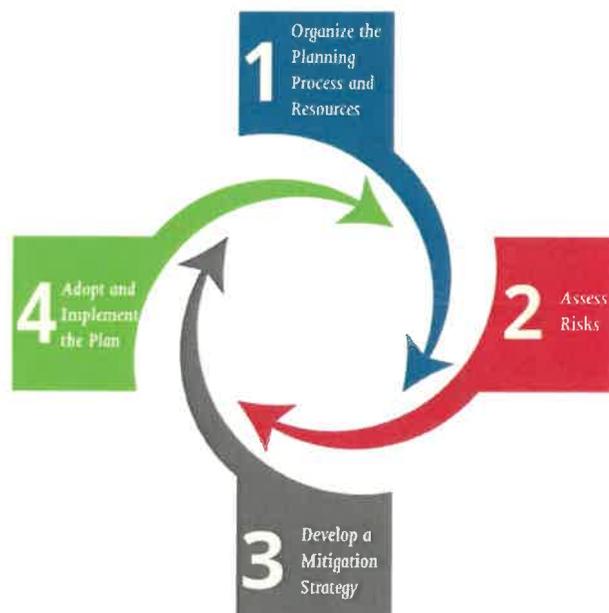
After the public review, the draft plan will be submitted to the State of California OES for review. Once the State has approved the LHMP, the document will be sent to FEMA by the State. When the Hazard Mitigation Plan update meets all federal requirements, FEMA will provide the District with an "Approval Pending Adoption" letter. Upon receipt of this letter, the final plan will be posted on the District's Website for a 30-day public comment period and then submitted to TPWD's Board of Directors for consideration and adoption. Once adopted, the final resolution

will be submitted to FEMA for incorporation into the Local Hazard Mitigation Plan, and a copy of the resolution will be sent to CalOES and FEMA. A copy of the final LHMP will be delivered to the San Bernardino County Office of Emergency Management.

## SECTION 4. RISK ASSESSMENT

The goal of mitigation is to reduce the future impacts of a hazard, including property damage, disruption to local and regional economies, and the amount of public and private funds spent for recovery. Mitigation decisions are based on risk assessments where the probability of an event is evaluated with respect to the anticipated damages caused by such an event.

This section aims to understand the hazards and risks in the Twentynine Palms Water District service area. This process generally has four steps: 1) Hazard Identification, 2) Vulnerability Analysis, 3) Risk Analysis, and 4) Vulnerability Assessment, including an estimation of potential losses. These are four items; however, the terms can be used interchangeably.



### 4.1 HAZARD IDENTIFICATION

The Planning Team discussed potential hazards and evaluated their probability of occurrence. The following sections describe this process and the results.

### 4.2 HAZARD SCREENING CRITERIA

Screening the hazards aims to help prioritize which hazards create the greatest concern for TPWD. A list of natural hazards to consider was obtained from the Federal Emergency Management Agency's (FEMA) State and Local Mitigation Planning How-to Guide: Understanding Your Risks (FEMA 386-1). The team used the Stafford Act, the California Emergency Service Act, and STAPLEE criteria to help rank each risk. The risks were ranked from 1 – 4, with (1) being a "Highly Likely" event, (2) being a "Likely" event, (3) being a "Somewhat Likely" event, and (4) being a "Least Likely" event. The Planning Team reviewed each hazard on the list using their

experience and historical data pertaining to each hazard and developed the following ranked list in Table 5.

**Table 5 Hazard Risk Rankings**

Hazard	Risk Ranking (1-4)
Earthquake	1
Flooding	2
Climate Change Induced Drought	2
Cyber Security	2
Windstorm	4
Dam Inundation	4
Wildfire	4
Freezing events	4
Volcanoes	4
Tsunami	4
Landslides	4

The natural hazards considered not to affect or be a risk to TPWD were ranked 4 “Least Likely” and are not considered applicable to TPWD for mitigation.

**Hazard Assessment Matrix**

TPWD used a qualitative ranking system for the hazard screening process, which generated a high/medium/low rating for the probability and impact of each screened hazard.

**Probability Ratings:** Highly Likely (1), Likely (2), or Somewhat Likely (3)

**Impact Ratings:** Catastrophic, Critical, or Limited

## SCREENING ASSESSMENT MATRIX

The screening assessment matrix was used to assess TPWD’s hazards. The hazards have been placed in the appropriate cell of the corresponding “Screening Assessment Matrix” based on the Planning Team’s collective experience. The hazard screening assessment is shown in Table 6.

Prioritization of the hazards is discussed in the following section. The Probability/Impact rating is based on a 5-year occurrence. The percentages represent the likelihood within the 5-year occurrence.

Table 6 Screening Assessment Matrix

	Impact			
	Probability/Impact Rating	<i>Catastrophic</i>	<i>Critical</i>	<i>Limited</i>
Probability	<b>Highly Likely (1)</b> <b>(75 – 100%)</b>	Earthquake (1)	Climate Change Induced Drought (2)	
	<b>Likely (2)</b> <b>(50-75%)</b>		Flooding (2) Cyber Security (2)	
	<b>Somewhat Likely (3)</b> <b>(25 – 50%)</b>			

### 4.3 HAZARD PROFILES

This section looks at all the hazards identified by the Planning Team that may impact TPWD within its boundaries. This section gives an overview of each hazard, the definition of each hazard, and a description of how each hazard is expected to affect TPWD’s service and/or service area using observed hazards in TPWD’s service area, the hazards identified in the FEMA website, and the FEMA software program known as HAZUS (Hazards United States). HAZUS contains models of natural disasters and the effects the disasters can have on a region.

#### 4.3.1 EARTHQUAKES

**Probability: (75-100%) Highly likely** – Historical earthquake data for TPWD and its region indicate at least eight significant earthquakes within the last 14 years. However, some earthquakes in southern California occur daily but are insignificant to TPWD. This equates to an average significant earthquake every 1.75 years or a 57.14 percent chance of a significant earthquake in any given year. Based on this data, TPWD determined that future earthquake

occurrences within their boundaries continue to be highly likely. This section looks at all the hazards affecting the district within its boundaries, which the Planning Team identified.

**Impact:** Catastrophic

**Priority:** Highly Likely

**General Definition:** An earthquake is a sudden, rapid shaking of the earth caused by the breaking and shifting of rock beneath the earth's surface. For hundreds of millions of years, the forces of plate tectonics have shaped the earth's surface. The plates move slowly over, under, and past each other to create mountains, valleys, and all other geological formations. Usually, the movement is gradual; however, increased movement occurs when the plates become locked together, unable to release the accumulating energy. When the accumulated energy grows strong enough, the plates break free, causing the ground to shake. Most earthquakes occur at the boundaries where plates meet; however, some earthquakes occur in the middle of plates.

Ground shaking from earthquakes can collapse buildings and bridges and disrupt gas, electric, water utilities, and phone service. Additionally, earthquakes can trigger landslides, avalanches, fires, and destructive ocean waves such as tsunamis. Buildings with foundations resting on unconsolidated fill material and other unstable soil, as well as homes not tied to their foundations, are at risk because they can be shaken off their mountings even during a mild earthquake. An earthquake in a populated area may cause deaths, injuries, and/or extensive property damage.

Earthquakes strike suddenly and without warning at any time of year. On a yearly basis, 70 to 75 damaging earthquakes occur worldwide. Estimates of losses from a 7.8-magnitude earthquake in the southern section of the San Andreas Fault System (located in the regional area near Los Angeles County) could easily reach \$200 billion in damages. This information was pulled from the California Great ShakeOut© USGS scenario.

Earthquakes pose a moderate to very high risk for 45 states and territories in the United States of America, and earthquakes occur in every region of the Country. California experiences the most frequent damaging earthquakes of the 45 states and territories of the United States; however, Alaska experiences the most significant number of large earthquakes, most located in uninhabited areas. The nearby southern section of the San Andreas Fault is ranked in the top five (5) faults that are most likely to cause significant damage in the United States, according to the United States Geological Survey (USGS).

The source for the earthquake profile is a report that describes a new earthquake rupture forecast for California developed by the 2007 Working Group on California Earthquake Probabilities (WGCEP 2007). The Earthquake Working Group was organized in September 2005 by the USGS, the California Geological Survey (CGS), and the Southern California Earthquake Center (SCEC) to better understand the locations of faults in California. The group produced a revised, time-independent forecast for California for the National Seismic Hazard Map.

**Climate Change Impacts:**

The following summarizes changes in exposure and vulnerability to earthquake hazards resulting from climate change:

**Population**– Vulnerability to earthquakes is unlikely to increase due to climate change.

**Critical facilities** – All critical facilities' exposure and vulnerability are unlikely to increase due to climate change.

**Vulnerability:** The socially vulnerable population comprises individuals such as children, the elderly, individuals with mental health challenges, and those who are facing financial hardship. These individuals may reside in unconventional living situations, such as under bridges, in tents, or in makeshift shelters along waterways or freeway bridges. The socially vulnerable populations are most susceptible based on many factors, including how the people respond to their financial ability to purchase supplies. Food, clothing, and safe housing may be manageable for only short periods and then fall into extreme poverty, with a lack of resources and the ability to navigate special needs in an emergency or to manage to obtain adequate food, housing, clothing, or medical treatment.

In an earthquake, vulnerable populations may be unable to find adequate shelter as the landscape streets and shelters are unavailable in the short term. Shelter must be developed and put in place by the affected cities, counties, States, or FEMA.

Table 7 is a replacement cost estimate for all TPWD-owned critical facilities.

Table 7 Earthquake Magnitude Replacement Costs

TPWD / Earthquake Magnitude		Replacement Value
<b>Magnitude 7.0 or Above (Very High Impact)</b>		
TPWD – All Critical Assets		\$300 Million
<b>Magnitude 5.0 or 6.9 (Moderate Impact)</b>		
TPWD – All Critical Assets		\$250 Million
<b>Magnitude 1.0 or 4.9 (Low Impact)</b>		
TPWD – All Critical Assets		\$5 Million

**Description:** The area around TPWD Facilities is seismically active since it is situated on the boundary between two fault lines. There have been many earthquakes in and around the District’s service area; the 1992 Landers earthquake caused over \$1 million in damage to the District.



Figure 4 USGS Modified Mercalli Intensity Scale

Intensity	Shaking	Description/Damage
I	Not felt	Not felt except by a very few under especially favorable conditions.
II	Weak	Felt only by a few persons at rest, especially on upper floors of buildings.
III	Weak	Felt quite noticeably by persons indoors, especially on upper floors of buildings. Many people do not recognize it as an earthquake. Standing motor cars may rock slightly. Vibrations similar to the passing of a truck. Duration estimated.
IV	Light	Felt indoors by many, outdoors by few during the day. At night, some awakened. Dishes, windows, doors disturbed; walls make cracking sound. Sensation like heavy truck striking building. Standing motor cars rocked noticeably.
V	Moderate	Felt by nearly everyone; many awakened. Some dishes, windows broken. Unstable objects overturned. Pendulum clocks may stop.
VI	Strong	Felt by all, many frightened. Some heavy furniture moved; a few instances of fallen plaster. Damage slight.
VII	Very strong	Damage negligible in buildings of good design and construction; slight to moderate in well-built ordinary structures; considerable damage in poorly built or badly designed structures; some chimneys broken.
VIII	Severe	Damage slight in specially designed structures; considerable damage in ordinary substantial buildings with partial collapse. Damage great in poorly built structures. Fall of chimneys, factory stacks, columns, monuments, walls. Heavy furniture overturned.
IX	Violent	Damage considerable in specially designed structures; well-designed frame structures thrown out of plumb. Damage great in substantial buildings, with partial collapse. Buildings shifted off foundations.
X	Extreme	Some well-built wooden structures destroyed; most masonry and frame structures destroyed with foundations. Rails bent.

The greatest earthquake threat in the United States is along tectonic plate boundaries and seismic fault lines in the central and western states; however, the Eastern United States faces a moderate risk of less frequent, less intense earthquake events.

Figure 5 United States Earthquake Hazard Map

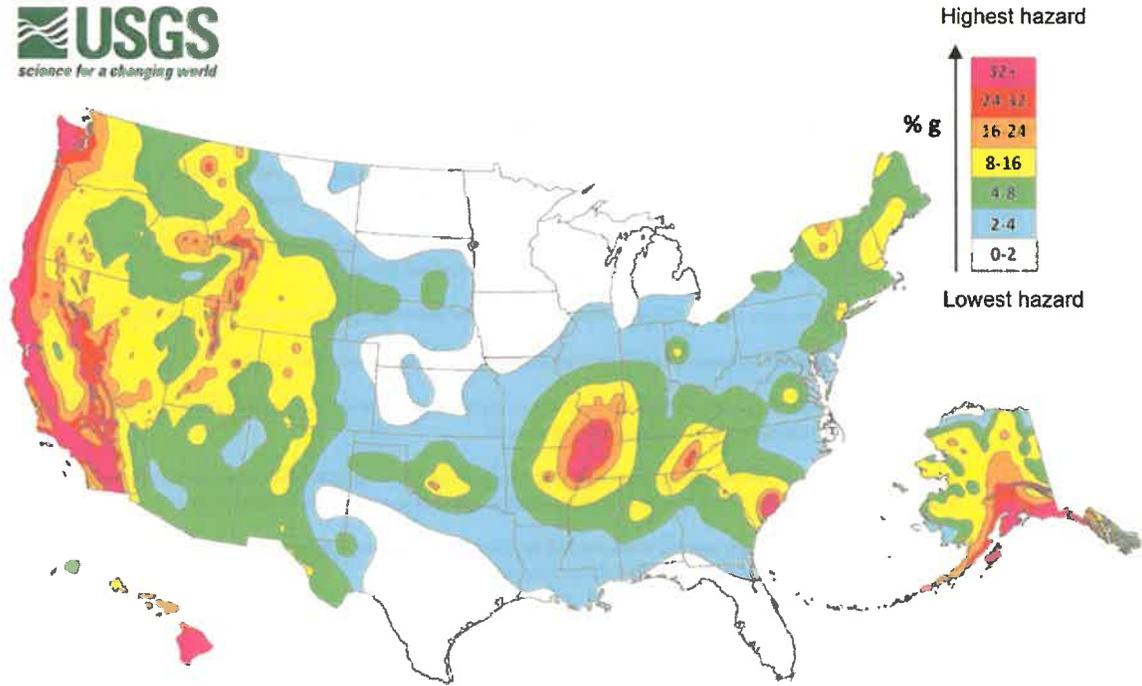


Table 8 Significant Earthquakes within San Bernardino County

Date	Area	Mag (M <sub>w</sub> )	Total damage/notes
7/29/2008	Chino Hills	5.4	No damage to TPWD
1/15/2014	La Habra	5.1	No damage to TPWD
3/29/2014	La Verne	4.4	No damage to TPWD
7/5/2014	Borrego Springs	5.4	No damage to TPWD
1/25/2018	Trabuco Canyon	4.0	No damage to TPWD
7/4/2019	Ridgecrest	6.4	No damage to TPWD
7/6/2019	Ridgecrest/Trona	7.1	No damage to TPWD
9/10/2019	Wildomar	4.0	No damage to TPWD

Within the 2018-2023 timeframe, a federal and/or state declaration was declared for earthquakes within the TPWD service area. On July 8, 2019, The President issued an emergency declaration (EM-3415-CA) under the authority of the Robert T. Stafford Disaster Relief and Emergency Assistance Act, 42 USC 5121-5207 (The Stafford Act), as follows:

“I have determined that the emergency conditions in certain areas of the State of California resulting from earthquakes beginning on July 4, 2019, and continuing, are of sufficient severity and magnitude to warrant an emergency declaration under the Robert T. Stafford Disaster Relief and Emergency Assistance Act, [42 USC 5121](#) ET SEQ. (“the Stafford Act”). Therefore, I declare that such an emergency exists in California...”

**Impact Statement:** A significant earthquake could devastate TPWD and its assets. Shaking during earthquakes can cause structural failures, while ground displacement and liquefaction can cause infrastructure to sink, sag, float, rupture, or sever completely. Access to all assets may be impeded if the roads needed to access them are damaged and impassable. An extended loss of power or widespread damage to a system could impair the District’s ability to provide service, especially if generators are compromised. This could, in turn, lead to a loss of service and revenue for a time while costly repairs are being made. Fires following earthquakes are also a significant concern and could impact operations. Direct impacts to employees are possible,

including injury, death, and an impeded ability of essential personnel to report for duty may also hinder operations.

There is no increase in the impact of earthquakes that can be caused by climate change. Earthquakes can cause displacement, changing population patterns throughout their service area. TPWD has no jurisdiction over land use, development, and zoning of socially vulnerable populations and/or land development within their service area, especially post-earthquake disasters. Water districts nationwide follow the standards set by the American Water Works Association and USEPA governing public water systems.

Figure 6 How Ground Displacement Can Sever Pipes



Liquefaction may cause buried domestic water pipes to sink, impacting gravity-fed systems. Once liquefied soils re-solidify after a quake, they must be dug up and repaired. Lateral spreading may damage wells and percolation ponds. TPWD could experience a loss of water from damaged systems.

State Water Project assets like water pipelines, ground shaking, displacement, and liquefaction may cause canals and laterals to crack, sever, and otherwise fail.

**Building Facilities:** Shaking, ground displacement, and liquefaction can cause structural failure in buildings, including the office buildings at the District's administrative buildings. Less catastrophic events may cause unanchored furniture and items on shelves to fall. Failure may result in employee and customer deaths and injuries if an event occurs during working hours. Further, crews out in the field may also be injured or killed.

**Energy Storage and Power Failure:** An adequate energy supply is critical for TPWD to maintain its daily processes and functions. Power failures occur when the reliable, uninterrupted energy supply to all or part of the service area is disrupted, affecting TPWD's ability to provide service. In summary, the entire District, including all current and future assets (infrastructure, buildings, critical facilities, and population), is considered at risk of earthquake events.

### 4.3.2 CLIMATE CHANGE INDUCED DROUGHT

**Probability: (75-100%)** Highly likely – Historical drought data for TPWD and its region indicate at least five multi-year significant droughts within the last 47 years. This equates to an average drought every 9.4 years or a 10.63 percent chance of a drought in any given year. Based on this data and given the multi-year length of droughts and future climate change effects, TPWD determined that future drought occurrence within their boundaries continues to be highly likely. TPWD is consistently in a stage 2 drought. This section looks at all the hazards affecting the District within its boundaries that the Planning Team identified.

**Impact: Critical**

**Priority: Highly Likely**

**General Definition:** A drought is a period of below-average precipitation in each region resulting in prolonged shortages in its water supply, surface water, or groundwater. Climatic factors such as high temperatures, high wind, and low relative humidity are often associated with drought. Drought occurs in virtually all climatic zones, varying significantly from one region to another. Droughts occur when there are extended periods of inadequate rainfall. The cycle of droughts and wet periods is often part of El Niño and La Niña weather cycles.

The severity of a drought depends on the degree of moisture deficiency, the duration, and the size and location of the affected area. It is generally difficult to pinpoint the beginning and end of a drought. In California, a few dry months do not typically constitute a drought. Because the impacts of a drought accumulate slowly at first, a drought may not be recognized until it has become well established. Even during a drought, there may be one or two months with above-average precipitation totals. These wet months do not necessarily signal the end of a drought and generally do not majorly impact moisture deficits. Droughts can persist for several years before regional climate conditions return to normal. While drought conditions can occur at any time throughout the year, the most apparent time is during the summer months.

**Climate Change Probability:** The probability of damage to TPWD caused by climate change will increase. Drought's probability will increase in the southwestern United States, creating longer and hotter days with less rain, leading to long periods of drought. Research supports that climate change will significantly impact drought frequency and intensity, varying by region. Higher temperatures increase evaporation rates, including more moisture loss through plant leaves. Even in regions where precipitation does not decrease, increases in surface evaporation will lead to more rapid drying of soil if not offset by other changing factors, such as reduced wind speed or humidity. As soil dries out, more of the sun's incoming heat will go toward heating soil and adjacent air rather than evaporating moisture, resulting in hotter temperatures and drier conditions.

**Measuring Droughts:** There are several quantitative methods for measuring drought in the United States. The U.S. Drought Monitor is a relatively new index that combines quantitative measures with input from experts in the field.

In March 2022, California’s Governor Newsom implemented an executive order (Executive Order N-7-22) to address the impacts of the drought in California. This order required urban water suppliers, such as TPWD, to adopt more stringent water conservation efforts, including but not limited to banning irrigating “non-functional turf” and voluntarily activating a water shortage contingency planning Level 2.

Along with this executive order, and by the State Water Resources Control Board (SWRCB) and California Water Code (CWC) requirements as outlined in Sections 10632 and 10644, urban water supplies in California would have to prepare Annual Water Supply and Demand Assessments (AWSDA) and submit these assessments annually to the state to remain in compliance with water conservation efforts. TPWD submitted its 2023 AWSDA and is in the process of submitting its 2024 AWSDA before the July 1 deadline. TPWD promotes water conservation efforts to its customers through joint radio announcements with local water districts, public notifications on its website, and conservation messages on monthly billing invoices. The current permanent water conservation requirements are posted online to continue efforts to conserve water to prepare for California’s drought conditions.

**Climate Change Impacts:**

The following summarizes changes in exposure and vulnerability to the drought hazard resulting from climate change:

**Population** - Population exposure and vulnerability to drought are likely to increase due to climate change.

**Critical facilities—Climate change is likely to increase the exposure and vulnerability of all crucial facilities.**

**Vulnerability &Impacts:** Underserved and vulnerable populations they serve include socioeconomically disadvantaged people; people with limited English proficiency; geographically isolated or educationally disenfranchised people; people of color as well as those of ethnic and national origin minorities; women and children; individuals with disabilities and others with access and functional needs; and seniors. Those who may live under bridges, in tents or in makeshift housing along waterways. The socially vulnerable populations are most susceptible based on many factors, including how the people respond to financial ability to purchase supplies. Food, clothing, and safe housing may be manageable for only short periods of time and then fall into extreme poverty, with a lack of resources and the ability to navigate special needs in an emergency or to manage to obtain adequate food, housing, food, clothing, or medical treatment.

In drought conditions, vulnerable populations may not be able to find adequate, safe, potable water supplies for drinking, cooking, or hygiene needs.

The following table is a replacement cost estimate for all TPWD-owned critical facilities.

Table 9 Drought Severity Replacement Costs

TPWD / Drought D0-D4 Severity	Replacement Value
<b>D4 (Exceptional Drought)</b>	
TPWD - All Critical Assets	\$300 Million
<b>D3 (Extreme Drought)</b>	
TPWD - All Critical Assets	\$250 Million
<b>D2 (Severe Drought)</b>	
TPWD - All Critical Assets	\$5 Million
<b>D1 (Moderate Drought)</b>	
TPWD - All Critical Assets	\$100,000
<b>D0 (Abnormally Dry)</b>	
TPWD - All Critical Assets	\$50,000

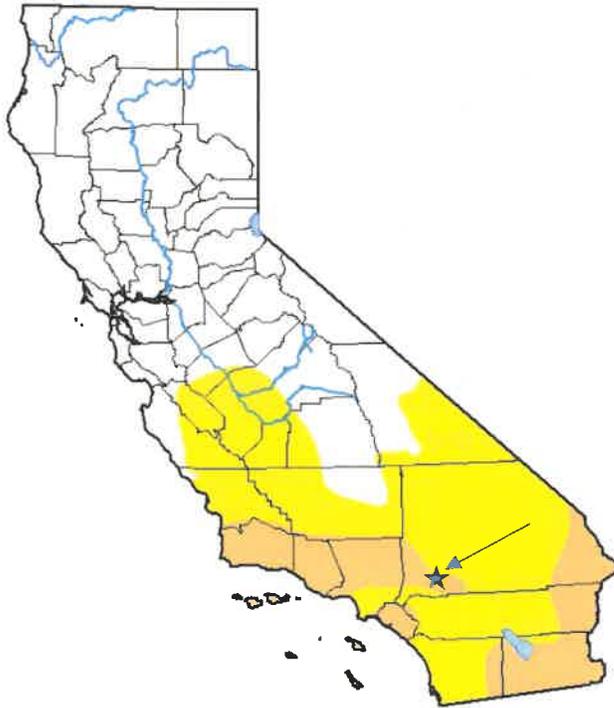
**U.S. Drought Monitor:** The U.S. Drought Monitor is designed to provide the public, media, government officials, and others with an easily understandable overview of weekly drought conditions across a county throughout the United States. It is unique because it assesses multiple numeric drought measures, including the PDSI and three other indices and experts' interpretations, to create a weekly map depicting drought conditions across the United States. The U.S. Drought Monitor uses five drought intensity categories, D0 through D4, to identify areas of drought.

The maps below are taken from <https://droughtmonitor.unl.edu/Maps/MapArchive.aspx> and show the drought differences between January 2018 and October 2023. Note the drastic difference between the two drought maps.

Figure 7 Drought Monitor January 2023

# U.S. Drought Monitor California

**January 2, 2018**  
(Released Thursday, Jan. 4, 2018)  
Valid 7 a.m. EST



Drought Conditions (Percent Area)

	None	D0-D4	D1-D4	D2-D4	D3-D4	D4
Current	55.70	44.30	12.69	0.00	0.00	0.00
Last Week 12-29-2017	55.70	44.30	12.69	0.00	0.00	0.00
3 Months Ago 10-05-2017	77.88	22.12	8.24	0.00	0.00	0.00
Start of Calendar Year 01-04-2018	55.70	44.30	12.69	0.00	0.00	0.00
Start of Water Year 09-28-2017	77.88	22.12	8.24	0.00	0.00	0.00
One Year Ago 01-05-2017	18.07	81.93	67.61	54.02	38.17	18.31

Intensity:

- None
- D0 Abnormally Dry
- D1 Moderate Drought
- D2 Severe Drought
- D3 Extreme Drought
- D4 Exceptional Drought

The Drought Monitor focuses on broad-scale conditions. Local conditions may vary. For more information on the Drought Monitor, go to <https://droughtmonitor.unl.edu/About.aspx>

Author:

Eric Luebehusen  
U.S. Department of Agriculture

★ TPWD Facility



[droughtmonitor.unl.edu](http://droughtmonitor.unl.edu)

Figure 8 Drought Monitor October 2023

## U.S. Drought Monitor California



**October 3, 2023**  
(Released Thursday, Oct. 5, 2023)  
Valid 8 a.m. EDT

Drought Conditions (Percent Area)

	None	D0-D4	D1-D4	D2-D4	D3-D4	D4
Current	94.01	5.99	0.07	0.00	0.00	0.00
Last Week 09-26-2023	94.01	5.99	0.07	0.00	0.00	0.00
3 Months Ago 07-04-2023	71.95	28.05	4.63	0.00	0.00	0.00
Start of Calendar Year 01-01-2023	0.00	100.00	97.93	71.14	27.10	0.00
Start of Water Year 09-26-2022	94.01	5.99	0.07	0.00	0.00	0.00
One Year Ago 10-04-2022	0.00	100.00	99.77	94.02	40.91	16.57

*Intensity:*

None	D2 Severe Drought
D0 Abnormally Dry	D3 Extreme Drought
D1 Moderate Drought	D4 Exceptional Drought

The Drought Monitor focuses on broad-scale conditions. Local conditions may vary. For more information on the Drought Monitor, go to <https://droughtmonitor.unl.edu/About.aspx>

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TPWD Facility



[droughtmonitor.unl.edu](https://droughtmonitor.unl.edu)

Table 10. U.S. Drought Monitor

<b>D0</b>	<b>Abnormally Dry</b>	Going into drought: short-term dryness slowing planting and growth of crops or pastures. Coming out of drought: some lingering water deficits; pastures or crops not fully recovered
<b>D1</b>	<b>Moderate Drought</b>	Some damage to crops, pastures; streams, reservoirs, or wells low, some water shortages developing or imminent; voluntary water-use restrictions requested
<b>D2</b>	<b>Severe Drought</b>	Crop or pasture losses likely; water shortages expected; water restrictions imposed
<b>D3</b>	<b>Extreme Drought</b>	Major crop/pasture losses; widespread water shortages or restrictions
<b>D4</b>	<b>Exceptional Drought</b>	Exceptional and widespread crop/pasture losses; shortages of water in reservoirs, streams, and wells creating water emergencies

A drought is a regional event not confined to geographic or political boundaries; it can affect several areas simultaneously. It can also range in severity across those areas. Drought is now one of the main concerns in California, as the State has been in a drought period for the last eight years. Northern California experienced some relief in the winter of 2016; however, the El Niño effect expected to relieve the statewide drought did not materialize in Southern California. The lack of rain and, most importantly, the lack of snowfall in the Sierra Nevada Mountain range severely impacted most residents of California. TPWD’s service area is at risk of drought occurrence and impacts.

**Description:** Climate change can be expected to increase drought frequency and severity in the service area. Warmer temperatures cause drought conditions by reducing soil moisture. Increased evapotranspiration and reduced snowpack projected with warmer temperatures is expected to result in reduced flows.

Table 11 Drought History

Year	Drought History
1841	The drought was so bad that “a dry Sonoma was declared entirely unsuitable for agriculture.”
1864	This drought was preceded by the torrential floods of 1861-1862, which shows the fluctuation in climate in the 1800s.
1924	This drought encouraged farmers to start using irrigation more regularly because of the fluctuation in California weather. Consistent water availability was crucial for farmers.

1929–1934	This drought was during the infamous Dust Bowl period that ripped across the plains of the United States in the 1920s and 1930s. The Central Valley Project was started in the 1930s in response to drought.
1950s	The 1950s drought contributed to the creation of the State Water Project.
1976–1977	1977 had been the driest year in state history to date. According to the <i>Los Angeles Times</i> , “Drought in the 1970s spurred efforts at urban conservation, and the state’s Drought Emergency Water Bank came out of the drought in the 1980s.”
1986–1992	California endured one of the most prolonged droughts from late 1986 through early 1992. Drought worsened in 1988, and much of the United States suffered severe drought. In California, the six-year drought ended in late 1992 as a significant El Niño event in the Pacific Ocean (and the eruption of Mount Pinatubo in June 1991) most likely caused unusually persistent heavy rains.
2007–2009	2007–2009 saw three years of drought conditions, the 12th worst drought period in the state’s history, and the first drought for which a statewide emergency proclamation was issued. The drought of 2007–2009 also saw significantly reduced water diversions from the State Water Project. The summer of 2007 saw some of the worst wildfires in Southern California history.
2011-2017	From December 2011 to March 2017, California experienced one of the worst droughts in the region on record. The period between late 2011 and 2014 was the driest in California history since record-keeping began.
2020 - 2022	January and February 2020 were dry to record dry in several areas (central CA and Northern CA-NV). The past three combined water years were California’s driest period on record.

Between late 2011 and 2021, the driest in California history since record-keeping began. In May 2015, a state resident poll conducted by Field Poll found that two out of three respondents agreed that water agencies should be mandated to reduce water consumption by 25%.

The 2015 prediction of El Niño to bring rain to California raised hopes of ending the drought. In the spring of 2015, the National Oceanic and Atmospheric Administration (NOAA) named the probability of the presence of El Niño conditions until the end of 2015 at 80%. Historically, sixteen winters between 1951 and 2015 had created El Niño. Six had below-average rainfall, five had average rainfall, and five had above-average rainfall. However, as of May 2015, drought conditions had worsened, and above-average ocean temperatures had not resulted in large storms. The drought led to Governor Jerry Brown’s instituting mandatory 25% water restrictions in June 2015.

Approximately 102 million trees in California died from the 2011 – 2016 drought, of which 62 million died in 2016 alone. By the end of 2016, 30% of California had emerged from the drought, mainly in the state’s northern half, while 40% remained in the extreme or exceptional

drought levels. Heavy rains in January 2017 were expected to significantly benefit the State's northern water reserves despite widespread power outages and erosional damage in the wake of the deluge.

Winter 2022-23 was the wettest in California, surpassing the previous record set in 1982–83. Governor Newsom declared an official end to the drought in April 2023. All 58 counties are listed in the Governor's severe drought impact. The winter of 2022 has had more rainfall and snow in California than the last 20 years alone.

Within the 2018-2024 timeframe, no federal and/or state declarations were declared for California Climate Change-Induced Drought within the TPWD service area.

**Impact Statement:** Water is also needed to manage structural and wildfires. A lack of, or limited, water supply presents wildfire management vulnerability. Substantial water is needed to fight wildfires, which are more frequent in dry conditions. While water for firefighting is a priority and no restrictions are in place, a lack of availability could slow this capability.

The entire planning area is equally at risk of this hazard. Most drought impacts, however, are not structural but societal in nature. A drought's impact on society, and thus the TPWD's service area, results from the interplay between a natural event and people's demand for water supply. TPWD is the entity in charge of supplying potable and non-potable water within its service area; therefore, it would be greatly impacted, both fiscally and politically, if it could not provide a reliable water supply due to drought conditions. Economically, water restrictions imposed during drought periods could result in lost revenue for TPWD. TPWD has no jurisdiction over land use, development, zoning, socially vulnerable populations, and/or land development within their service area. Water districts nationwide follow the standards set by the American Water Works Association and USEPA governing public water systems.

### 4.3.3 FLOOD

**Probability:** (50-75%) Likely – Historical flood data for TPWD and its region indicate at least two significant floods within the last five years. This equates to an average flood every 2.5 years or a 40 percent chance of a flood in any given year. Based on this data, TPWD determined that future flood occurrence within their boundaries continues to be likely. This section looks at all the hazards affecting the district within its boundaries, which the Planning Team identified.

**Impact:** Critical

**Priority:** Likely

**General Definition:** An unusually heavy rain in a concentrated area, over a short or long period of time, which collects on the ground in low areas of the land. Flooding occurs when large rainfall occurs in areas where the water runs off to lower elevations. Flooding is a very frequent, dangerous, and costly hazard. Globally, it accounts for 40 percent of all-natural disasters and results in an average of over 6,500 deaths annually. In the US, flooding results in an average of 86 deaths annually. Nearly 90 percent of all presidential disaster declarations result from natural events where flooding was a major component. On average, flooding causes more than \$2 billion in property damage yearly in the United States. Floods cause utility and outages, infrastructure damage, structural damage to buildings, crop loss, decreased land values, and impeded travel.

Flooding is the most common environmental hazard due to the widespread geographical distribution of valleys and coastal areas and the population density in these areas. The severity of a flooding event is typically determined by a combination of several major factors, including stream and river basin topography and physiography, precipitation, weather patterns, recent soil moisture conditions, and the degree of vegetative clearing and impervious surface. Flooding events can be brought on by severe (heavy) rain.

TPWD is not a member of NFIP. NFIP members are city and county governments that enforce building codes and permits and have authority over construction, planning, zoning, and land use. In contrast, TPWD does not have authority over any of these. TPWD has no properties that are repetitive loss structures.

**Probability:** Wildfires exacerbating flooding conditions are likely to increase the probability of increased flooding. Wildfires can exacerbate flooding conditions when infiltration is affected, and limited vegetation is in place. As wildfire probability increases, so will flooding due to dry conditions and dried foliage, which can be linked to climate change. While the recent drought conditions have resulted in a lack of rain events, the potential for future flooding still exists.

**Flash Flooding:** Flash floods occur within a few minutes or hours of heavy rainfall and can destroy buildings, uproot trees, and scour out new drainage channels. Heavy rains that produce flash floods can also trigger mudslides and landslides. Slow-moving or repeated thunderstorms cause most flash flooding in a local area or heavy rains from hurricanes and tropical storms. Although flash flooding often occurs in mountainous areas, it is also common in urban centers where much of the ground is covered by impervious surfaces.

**Climate Change Impacts:**

The following summarizes changes in exposure and vulnerability to the flood hazard resulting from climate change:

**Population—Population vulnerability may increase because of climate change's impacts on flood hazards.** Runoff patterns may change, resulting in flooding in areas where it has not previously occurred.

**Critical facilities—All critical facility exposure and vulnerability may increase because of climate change's impacts on the flood hazard.**

**Vulnerability & Impact:** Underserved and vulnerable populations they serve include socioeconomically disadvantaged people; people with limited English proficiency; geographically isolated or educationally disenfranchised people; people of color as well as those of ethnic and national origin minorities; women and children; individuals with disabilities and others with access and functional needs; and seniors. Those who may live under bridges, in tents, or makeshift housing along waterways. The socially vulnerable populations are most susceptible based on many factors, including how the people respond to the lack of financial ability to purchase supplies. Food, clothing, and safe housing may be manageable for only short periods of time and then fall into extreme poverty, with a lack of resources and the ability to navigate special needs in an emergency or to manage to obtain adequate food, housing, food, clothing, or medical treatment.

In flooding conditions, vulnerable populations may not be able to find adequate, safe, potable water supplies for drinking, cooking, or hygiene needs. Flooding and dangers associated with the flood hazard can lead to vulnerable populations living in waterways, flood control channels, and adjacent to creeks and waterways, losing possessions and further displacement. It can further isolate these vulnerable populations and limit access to local, state, and federal resources.

The following table is a replacement cost estimate for all TPWD-owned critical facilities.

**Table 12. Flood Zone Replacement Cost**

TPWD 100/500 Year Flood Zones	Replacement Value
<b>500-Year Flood Zone</b>	
<b>TPWD - All Critical Assets</b>	<b>\$100 Million</b>
<b>100 Year Flood Zone</b>	
<b>TPWD - All Critical Assets</b>	<b>\$50 Million</b>

**Description:** Flooding is frequent within the District's service area, particularly during severe rainstorms, which have been known to inundate the surrounding areas. This has not affected

operations; 100-year and 500-year flood maps show potential inundation in the area. There has been no recorded damage caused by flooding within the service area that has affected TPWD infrastructure.

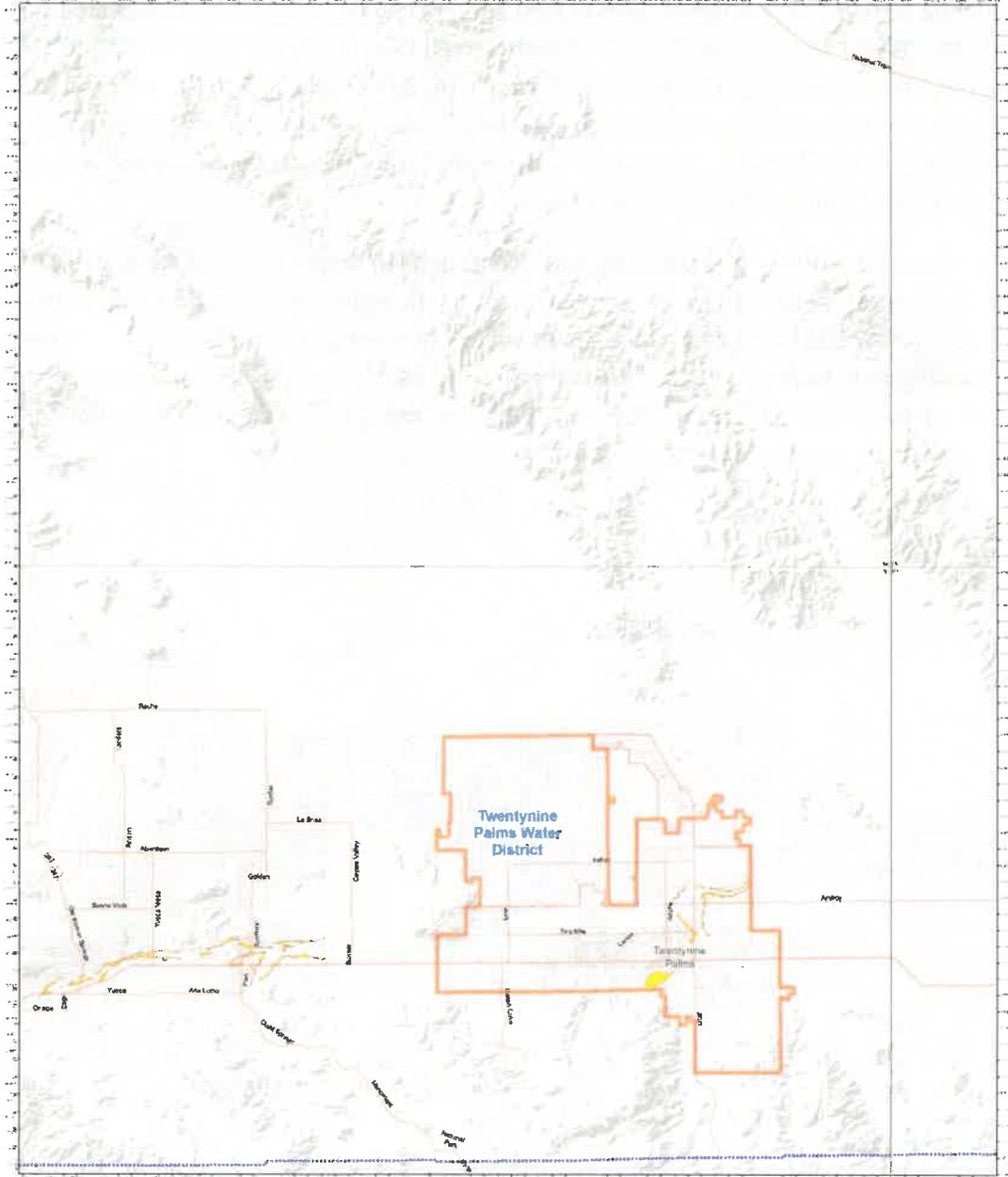
Within the 2018-2024 timeframe, four federal and/or state declarations were declared for flood within the JBWD service area. Notice is hereby given that, in a letter dated January 9, 2023 (EM-3591-CA), later becoming (DR-4683), and March 16, 2023 (EM-3592-CA), later becoming (DR-4699), the President issued an Emergency Declaration and a Major Disaster Declaration under the authority of the Robert T. Stafford Disaster Relief and Emergency Assistance Act, 42 USC 5121-5207 (the Stafford Act), as follows:

“I have determined that the emergency conditions in certain areas of the State of California resulting from severe winter storms, flooding, and mudslides beginning on January 8, 2023, and continuing are of sufficient severity and magnitude to warrant an emergency declaration under the Robert T. Stafford Disaster Relief and Emergency Assistance Act, 42 USC 5121 et seq. (“the Stafford Act”). Therefore, I declare that such an emergency exists in California...”

Figure 9 Flood Zones within TPWD Service Area.



## Twentynine Palms Water District 100 Year Moderate to Low Flood Zones



### Legend



**Critical Routes**

State Highway

Major Street

cnty24...  
City of Twent...  
Palms



0 15 30 45 60 Miles  
1:65,300  
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### **Impact Statement:**

Climate change can increase the impact of flooding. It increases the overall probability of flooding and can increase its impact on the service area. Flooding can cause displacement, leading to changes in population patterns throughout the service area. TPWD has no jurisdiction over land use, development, and zoning, especially during a state and/or federal declared disaster.

- Flooding can result in various impacts, such as death and injury, asset damage, inability to access facilities or assets, and road closures. Normal operations may be interrupted due to flooding. Some impacts from flooding include:
- Floodwater often contains bacteria and chemicals. Flooding of wells or reservoirs may contaminate water, resulting in boil water advisories or reduced service.
- Floodwater can prevent normal access to assets and facilities. This presents a danger when motorists and pedestrians attempt to traverse floodwaters. Motor vehicles and pedestrians can get swept up in flood currents, increasing the risk of drowning. Even in shallow waters, fast-moving currents can carry individuals or vehicles into deeper waters, where pressure from flowing water can prevent drivers from escaping submerged vehicles. As little as six inches of floodwater can move a vehicle, and as little as two inches can move a person.
- Replenishment facilities, including percolation ponds, may be washed out by flooding, resulting in damage.
- Assets with electrical parts or motors may be damaged by flooding if these parts are submerged.
- Structures exposed to flooding, including critical facilities, can be severely damaged. Building contents can be lost, damaged, or destroyed, and floodwaters can compromise structures. Pressure from floodwater, especially as seepage through the soil, can damage foundations.
- Buildings exposed to floodwaters may develop mold or wood rot.

#### 4.3.4 CYBER SECURITY

**Probability:** (50-75%) Likely—Cyber data for TPWD and its region indicate several attempted attacks on the District within the last five years. This equates to a cyber-attack every year on average or a 50 percent chance of a cyber-attack in any given year. Based on this data, TPWD determined that the future occurrences of a cyberattack within their boundaries continue to be likely. This section looks at all the hazards affecting the district within its boundaries, which the Planning Team identified.

**Impact:** Critical

**Priority:** Likely

**General Definition:** An attack via cyberspace, targeting an enterprise's use of cyberspace to disrupt, disable, destroy, or maliciously control a computing environment/infrastructure, destroy the integrity of the data, or steal controlled information.

**Climate Change Impacts:**

The following summarizes changes in exposure and vulnerability to the cyber security hazard resulting from climate change:

- **Population**– Population exposure and vulnerability to cyber security are unlikely to increase due to climate change.
- **Critical facilities** – All critical facilities' exposure and vulnerability will likely increase due to climate change.

**Vulnerability:** A cyber-attack on the water infrastructure would not affect the vulnerable population, as a water district can manually operate the water system if needed.

**Description:** Outside sources access electronic controls and processes to take over all electronic devices. The ability to control and gain access to critical records, information, and confidential data.

**Impact Statement:** Several types of cyberattacks can occur to the district, water, and wastewater control systems. Listed below are a few threats that the District is susceptible to:

- Malware
- Denial-of-Service (DoS) Attacks
- Phishing
- Spoofing
- Identity-Based Attacks
- Code Injection Attacks
- Supply Chain Attacks
- Insider Threats

## SECTION 5. COMMUNITY CAPABILITY ASSESSMENT

### 5.1 INTRODUCTIONS

The capability assessment aims to determine TPWD's ability to implement a comprehensive mitigation strategy and identify potential opportunities for establishing or enhancing specific mitigation policies, programs, or projects.

The capability assessment has two components:

1. An inventory of the existing relevant plans, ordinances, or programs already in place and
2. An analysis of TPWD's capacity to bring them to fruition. A capability assessment highlights the positive mitigation activities within TPWD and will detect the potential gaps.

### 5.2 EMERGENCY MANAGEMENT

To help mitigate the potential impacts of disasters, TPWD joined CalWARN. The District has a mutual aid agreement with CalWARN covering most California water and wastewater agencies. As a government entity (Special District within California Law), the District can access the Emergency Managers Mutual Aid (EMMA) and the Emergency Management Assistance Compact (EMAC) for national mutual aid. In addition, the National WARN System can be accessed through the American Water Works Association.

CalWARN holds workshops twice a year for water agency members. It has been planning public outreach, so the public better understands hazard mitigation planning in their communities. These workshops promote mitigation and how to prevent hazards' impacts on the utility's infrastructure. CalWARN has access to utility leaders, their experiences during emergencies, and lessons learned on what they should have done differently. Sharing ideas and experiences is key to understanding mitigation in the future.

The District currently employs 24 full-time employees, and by joining CalWARN, the District can have hundreds of mutual aid workers at its disposal within hours of an emergency. Twentynine Palms Water District facilities' pressure zones, reservoirs, wells, fluoride treatment, and maintenance work are operated by certified operators and maintained by various certified technical disciplines. In addition, the District agrees with other water districts to support each other during an emergency by offering labor and equipment for the incident.

The General Manager has over 25 years of experience in water. He has been with TPWD for 17 years. Throughout his career with the District, he has been mitigating earthquake, flood, and drought impacts that face the utility.

**Emergency Response Plan (ERP):** An emergency response plan outlines responsibility and how resources are deployed during and following an emergency or disaster. The plan's primary objective is to guide the identification of potential emergencies, a timely and effective response, and the protection of the community's health and safety. The ERP guides the process when an

emergency occurs, including blueprinting general operations during a disaster, distributing and managing responsibilities among authorities, and identifying liability.

TPWD Emergency Response Plan was last revised in January 2024 and details how the District will respond to various emergencies and disasters. TPWD must be prepared to respond to a variety of threats that require emergency actions, including:

- Operational incidents, such as power failure or bacteriological contamination of water.
- Outside or inside malevolent acts, such as threatened or intentional contamination of water, intentional damage/destruction of facilities, detection of an intruder or intruder alarm, bomb threat, cyber security, or suspicious mail.
- Natural disasters such as earthquakes or floods result in downed power failures.
- Communications with critical users, media outreach, and public notification process

TPWD is also required to follow the Standard Emergency Management System (SEMS), the National Incident Management System (NIMS), and the Incident Command System (ICS) when responding to emergencies.

**Emergency Operations Center (EOC):** An EOC provides a location, on or off-site, from which an agency coordinates a disaster response operation. In times of non-disasters, EOCs typically provide a centralized hub for communication and security oversight. TPWD administrative building and operations yard have the potential for two EOCs, one being the primary event center and the secondary being the corporate yard.

**Emergency Management Training and Staff:** Dedicated emergency management staff and regular training help prepare an agency for events and guide effective response and recovery.

TPWD conducts regular emergency exercises, following their emergency training plan. This training trains staff across departments' divisions to assist with emergency response operations. Additionally, TPWD has a well-developed emergency notification process for critical staff.

### 5.3 PLANNING AND REGULATORY CAPABILITY

Planning and regulatory capability is based on implementing plans, policies, and programs that demonstrate TPWD's commitment to guiding and managing growth while maintaining the general welfare of the community. This includes emergency response and mitigation planning, master planning, capital planning, and design and construction standards enforcement. Although conflicts can arise, these planning initiatives present significant opportunities to integrate hazard mitigation principles into TPWD's decision-making process.

The Urban Water Management and Planning Act requires suppliers to estimate water demands and available water supplies. The TPWD updated Urban Water Management Plan (UWMP), which was completed in June 2021. UWMPs are required to evaluate the adequacy of water supplies, including projections of 5, 10, and 20 years. These plans must also include impacts of climate change and water shortage contingency planning for dealing with shortages, including a catastrophic supply interruption.

The Water Supply Reliability Assessment is a section of the plan that aims to understand the ability to satisfy the water demand during different years (e.g., years with average rainfall versus drier years).

### **Water Shortage Contingency Plan (WSCP)**

Certain elements of the WSCP are required by the California Water Code (Water Code), including five specific response actions that align with six standard water shortage levels based on TPWD's water supply conditions and shortages resulting from catastrophic supply interruptions; TPWD WSCP was last updated 2021. The WSCP also contains TPWD procedures for conducting an annual water supply and demand assessment, the written decision-making process for determining supply reliability each year, and the data and methods used to evaluate reliability.

The WSCP is implemented through a series of ordinances requiring water use restrictions in different stages. For instance, stage 1 requires a 10% water use restriction, and stage 5 requires a greater than 50% water use restriction. The main method of reducing water use is using water budget-based tiered rate structures and penalties for overuse.

UWMPs are intended to be integrated with other urban planning requirements and management plans. Some of these plans include Water Master Plans, Recycled Water Master Plans, Integrated Resource Plans, Integrated Regional Water Management Plans, Groundwater Management Plans, Emergency Response Plans, and others.

## **5.4 EXISTING PLANS**

The following emergency-related plans apply as appropriate:

- CalWARN Emergency Operations Plan – Updated every ten years
- The District's Illness Injury Prevention Plan (IIPP) – Updated annually
- The District's Urban Water Management Plan – Updated every five years
- Water Shortage Contingency Plan (WSCP)– Updated every five years
- San Bernardino County Fire Management Plan- Updated annually
- San Bernardino County Flood Master Plan- Updated annually
- USEPA PSPS SOP for Public Water Systems - Updated every five years

## **5.5 MITIGATION PROGRAMS**

This area is in the High Desert east of Joshua Tree. This is a severely disadvantaged community. Most residents do not have air conditioning in their homes. In the desert, homes are cooled with evaporative coolers, and 99 % do not have grass or high water uses. This area is always in drought; therefore, water conservation is a way of life for this community. In addition to mitigating the effects of drought, the District has also implemented the following programs:

- The District participates in community events and speaking engagements, promoting conservation with educational material and explaining the uniqueness of relying solely on groundwater;
- The district stores disaster supply storage sheds in their corporate yard and the district office for employees during an emergency. The following items are stored in the old engineering offices in the Main building: cots, chairs, food bars, MREs, first aid kits, light sticks, batteries, blankets, personal sanitation kits, water, flashlights, etc.
- Each employee is given an emergency survival backpack containing a three-day food and water supply, first aid, and additional emergency supplies.
- The District maintains an Injury and Illness Prevention Plan;
- The District's SPCC Plan is updated annually for local and county fire hazardous materials departments.

## 5.6 FISCAL RESOURCES

The ability of TPWD to act is closely associated with the number of fiscal resources available to implement mitigation policies and projects. This may be outside grant funding awards or District-based revenue and financing. The cost of mitigation policy and project implementation vary widely. In some cases, mitigation actions are tied primarily to staff time or administrative costs associated with creating and monitoring a program. In other cases, direct expenses are linked to an actual project, such as installing backup power generators and sustainable energy resources, which can require a substantial commitment from TPWD and state and federal funding sources. TPWD has made fiscal commitments to mitigate hazards through its Capital Improvement Plan (CIP).

The following is a summary of the District's fiscal capabilities. Several governmental funds and revenue-raising activities can be allocated for hazard mitigation activities. Included below are potential sources of discretionary general funding from local, state, and federal resources.

- New connection fees from industrial users
- State and Federal grants

Through the California Department of Water Resources, local grants and/or loans are available for water conservation, groundwater management, studies, and activities to enhance local water supply quality and reliability. Project eligibility depends on the type of organization(s) applying and participating in the project and the specific type of project. More than one grant or loan may be appropriate for a proposed activity. Completing the LHMP will facilitate the acquisition of grant funding in the future. For instance, Building Resilient Infrastructure Communities (BRIC), Hazard Mitigation Grant Program (HMGP), or Flood Mitigation Assistance (FMA) grants. Grant opportunities will be reviewed annually to ensure funding is available for specific mitigation items.

## 5.7 CAPABILITIES ASSESSMENT

A Capability Assessment examines TPWD's capabilities to detect any existing gaps or weaknesses within ongoing activities that could hinder proposed mitigation activities and possibly exacerbate community hazard vulnerability. The conclusions of the Risk Assessment and Capability Assessment serve as the foundation for developing a meaningful hazard mitigation strategy. The list below outlines key capabilities TPWD will consider in the Mitigation Strategy.

1. **Coordinate** with the San Bernardino County Emergency Management to achieve interoperability of Web EOC software and representations in appropriate EOCs.
2. **Provide** necessary staffing and software for ongoing asset management program data maintenance.
3. **Add funding** for hazard mitigation actions to the District's Capital Improvement Program planning efforts.
4. **Incorporate** projects from the Capital Improvement Replacement Plan into the mitigation strategy (and vice versa).
5. **Expand** Public outreach and education on emergency management. This allows TPWD to form a plan to continually educate their customers regarding natural hazards and their effects on drinking water systems. They educate the residents on mitigating these hazards to build a more resilient community.
6. **Broaden** staff training: TPWD employees have experience with past hazard mitigation and hazard planning and can improve their hazard mitigation skills by participating in training offered by other agencies or other regional governments. This plan should continue educating grades K-12 in the local schools and on the TPWD website.

## SECTION 6. MITIGATION STRATEGIES

### 6.1 OVERVIEW

TPWD derived its mitigation strategy from the in-depth review of the existing vulnerabilities and capabilities outlined in previous sections of this plan, combined with a vision for creating a disaster-resistant and sustainable system for the future. This vision is based on informed assumptions that recognize mitigation challenges and opportunities and is demonstrated by the goals and objectives outlined below. The mitigation measures identified under each objective include an implementation plan for each measure. The measures were individually evaluated during discussions of mitigation alternatives, and the conclusions were used as inputs when priorities were decided. All priorities are based on the consensus of the Planning Team.

Mitigation measures are categorized generally for all hazards and specifically for the four high-risk hazards extensively examined in the risk assessment section. These hazards include earthquakes, climate change-induced drought, flooding, and cyber security.

### 6.2 MITIGATION GOALS, OBJECTIVES, AND PROJECTS

The process of identifying goals began with reviewing and validating the FEMA Hazard Maps for TPWD and surrounding cities in San Bernardino County. The team completed an assessment and discussion of whether each of the goals was valid. These discussions led to the opportunity to identify Goals and Objectives. In reviewing the mitigation objectives and actions, the Planning Team agreed that the following goals should be included in the LHMP:

Overall, the primary objective is to protect lives and prevent damage to infrastructure that disrupts water services. Global measures that apply across all hazards include:

- Continually improve the community's understanding of potential impacts due to hazards and the measures needed to protect lives and critical infrastructure.
- TPWD communications should provide public outreach to inform the public of the hazards identified to the drinking water system in emergencies, such as how to conserve water in the event of a disaster and obtain drinking water when water is unavailable.
- Continually provide State and Local Agencies with updated information about hazards, vulnerabilities, and mitigation measures at TPWD.
- Review and verify that the District's owned and operated infrastructure meets the minimum standards for safety;
- Review the District's facilities and developments in high-risk areas to verify that these areas are appropriately protected from potential hazards.
- Identify and mitigate imminent threats to life safety and facility damage.
- The four high-profile hazards for TPWD are earthquakes, climate change-induced drought, flooding, and cyber security. While other hazards were profiled in previous sections, TPWD priority and focus for the mitigation projects will be on the four high-profile hazards.

The table below shows the status of mitigation actions from the 2018 LHMP.

Table 13 Completed Mitigation Actions from 2018 LHMP

Title/Mitigation Action	Completed (Year)
Power Failure - Purchased generators with transfer switches	2024
Terrorist Events - Install video cameras at critical facilities	2023 - Ongoing
Power Failure - Standardized all emergency generator hook-ups	2022
Terrorist Events – Installed Security Glass	2020
Generator Hook-up	Completed
Seismic Shut off valves	Ongoing
Tie Down Equipment	Completed

### 6.3 EARTHQUAKE

**Goal:** To protect life and property in Twentynine Palms Water District in the event of an earthquake.

**Description:** *The goal is to avoid injury, loss of life, and property damage.* Southern California is susceptible to earthquakes because many earthquake faults dissect the state.

**Mitigation Projects:**

Below is the project's priority, the department responsible for this action, and the funding source. Further analysis will be required for each mitigation project to provide a more accurate cost estimate when ready to implement. All the actions listed for each hazard were the only actions considered by TPWD. As TPWD is a community facing economic challenges, the district and its board must adhere to a stringent budget. Consequently, the District must seek opportunities to save costs or secure grants to finance capital and mitigation initiatives. The identified projects and current cost estimates include:

- Bolt down water reservoir facilities. Maintenance Superintendent or General Manager. (5 Years) \$1.5 million. HMGP, BRIC, and CIP. High Priority.
- Seismic shut-off valves on all reservoirs. Maintenance Superintendent or General Manager. (5 Years) \$1.5 million. HMGP, BRIC, and CIP. High Priority.
- Protect critical facilities and infrastructures by tying down equipment, strengthening buildings, training on following the emergency response plan, and opening an EOC. \$1.5 Million. Maintenance Superintendent (5 Years). HMGP, BRIC, and CIP. High Priority.
- Conduct annual employee training on responding to an earthquake. This includes tabletop exercises, boots-on-the-ground exercises, and SIMS/NIMS training. \$30,000 (annually) Safety. CIP. High Priority.

## 6.4 CLIMATE CHANGE INDUCED DROUGHT

**Goal:** To protect life and property in Twentynine Palms Water District in the event of a drought.

**Description:** *The goal is to avoid injury, loss of life, and property damage.* Due to Climate Change, there are more extremes in the weather, which means the summers can be hotter, the winters colder, and periods of rain can become less wet or wetter, which causes flooding. There is expected to be greater fluctuations in weather patterns, including prolonged dry periods and drought hazards, which can be mitigated over the long term.

### **Mitigation Projects:**

Below is the project's priority, the department responsible for this action, and the funding source. Further analysis will be required for each mitigation project to provide a more accurate cost estimate when ready to implement. All the actions listed for each hazard were the only actions considered by TPWD. As TPWD is a community facing economic challenges, the district and its board must adhere to a stringent budget. Consequently, the District must seek opportunities to save costs or secure grants to finance capital and mitigation initiatives. The identified projects and current cost estimates include:

- Improve operational efficiency system leaks and increase water pumping capabilities by installing additional production wells. Collection systems and leak surveys. Looking for water loss in the system, etc. \$7 Million (5 Years) Maintenance Superintendent. HMGP, BRIC, CIP. High Priority.

## 6.5 FLOOD

**Goal:** To protect life and property in Twentynine Palms Water District in the event of flooding.

TPWD does not participate in the National Flood Insurance Program (NFIP).

**Description:** *The goal is to avoid injury, loss of life, and property damage.* A localized flood of significant volume and short duration is typically caused by hefty rain in a semiarid area. Floods

can reach their peak volume in a few minutes and often carry large loads of mud and rock fragments.

#### **Mitigation Projects:**

Below is the project's priority, the department responsible for this action, and the funding source. Further analysis will be required for each mitigation project to provide a more accurate cost estimate when ready to implement. All the actions listed for each hazard were the only actions considered by TPWD. As TPWD is a community facing economic challenges, the district and its board must adhere to a stringent budget. Consequently, the District must seek opportunities to save costs or secure grants to finance capital and mitigation initiatives. The identified projects and current cost estimates include:

- Improve existing facilities and construct new facilities to mitigate flooding (5 Years) \$2 Million. Maintenance Superintendent. BRIC, HMGP. Medium Priority.
- Install stormwater drainage. Assessment of access roadways and access points leading to facilities. Install diversion walls, block walls, and stem walls. (5 years). \$3.5 Million. BRIC, FMA, HMGP, CIP. Treatment/Production Maintenance Superintendent. High Priority.

## 6.6 CYBER SECURITY

**Goal:** To protect life and property in Twentynine Palms Water District in the event of a cyber security attack.

**Description:** *The goal is to avoid injury, loss of life, and property damage.* Cyber-attacks can take many forms, such as malware, phishing, and insider threats. It is up to the District to train and protect against external or internal infiltration. The district will not share its cyber security planning within this LHMP as an added security measure.

#### **Mitigation Projects:**

Below is the project's priority, the department responsible for this action, and the funding source. Further analysis will be required for each mitigation project to provide a more accurate cost estimate when ready to implement. All the actions listed for each hazard were the only actions considered by TPWD. As TPWD is a community facing economic challenges, the district and its board must adhere to a stringent budget. Consequently, the District must seek opportunities to save costs or secure grants to finance capital and mitigation initiatives. The identified projects and current cost estimates include:

- SCADA Server Upgrade. Communication system upgrade. \$1,000,000(5 Years). High Priority. Maintenance Superintendent and Treatment/Production Superintendent. HMGP and BRIC.
- District-wide Video Surveillance Improvement. Update, install, and modernize video cameras and recording devices. \$1 million. High Priority. (5 Years). IT, Maintenance Superintendent, Treatment/Production Superintendent. HMGP and BRIC.

## 6.7 MITIGATION PRIORITIES

During TPWD's risk assessment development, the Planning Team proposed and discussed alternative mitigation goals, objectives, and specific mitigation measures that TPWD should undertake to reduce the risk from the District's five high-risk hazards. Priorities from the 2018 LHMP have not changed for the 2024 plan.

The team considered multiple factors to establish the mitigation priorities included in this plan. It assigned the highest priority rankings to those mitigation measures that met three primary criteria:

- Greatest potential for protecting life and safety
- Greatest potential for maintaining critical District functions and operability following a disaster
- Achievability in terms of residents' support and cost-effectiveness

The consensus of the Planning Team determined all rankings. As described in the previous section on hazard and risk assessment, earthquakes can potentially affect the largest number of people, damage critical facilities and buildings, and cause the greatest economic losses. This fact, combined with the relatively high probability of an earthquake in the next several decades, makes increasing disaster resistance and readiness for earthquakes a high priority. Given the extreme importance of maintaining critical functions in times of disaster and the large number of customers who depend and rely on TPWD services and infrastructure, those mitigation measures that improve disaster resistance, readiness, or recovery capacity are generally given higher priority.

Earthquakes, climate change–induced drought, flooding, and cyber security mitigation actions are identified and assigned a priority according to their importance, cost, funding availability, the degree to which project planning has been completed, and the anticipated time to implement the measures.

Using the above rationale for establishing mitigation priorities, each mitigation measure is assigned a priority ranking as follows:

- High – Projects that will be the primary focus of implementation over the next five years
- Medium – Projects that may be implemented over the next five years
- Low – Projects that will not be implemented over the next five years unless conditions change (new program and funding source)

## 6.8 IMPLEMENTATION STRATEGY

The implementation strategy is intended to successfully mitigate the hazards identified in this plan within a reasonable time. TPWD is currently operating within its annual budget. TPWD revenues and capital improvement replacement projects have remained a priority. TPWD staff will review the Hazard Mitigation Plan each year before developing the next year's fiscal budget.

The Board of Directors will also review the plan for items to be included in the new fiscal budget. TPWD staff will also actively explore opportunities to secure Hazard Mitigation Grants annually to mitigate the effects on the fiscal budget and provide some relief to the residents. The following equation is the cost-benefit analysis equation used to ensure that the cost-benefit to the district is within FEMA guidelines. When completing a cost-benefit analysis with FEMA, the formula is all electronic but resembles the formula below.

$$B/C = \left[ \frac{B_0}{(1+i)^0} + \dots + \frac{B_T}{(1+i)^T} \right] \div \left[ \frac{C_0}{(1+i)^0} + \dots + \frac{C_T}{(1+i)^T} \right]$$

**Mitigation Projects Funding Source**

There is currently no mitigation money in the District’s budget. When funding becomes available, the district will include mitigation in the budgeting process and consider what mitigation projects could be funded in future budget cycles.

**Timeframe**

Over the next five years, the District will incorporate mitigation into all capital improvement replacement projects it undertakes. The previous 2018 LHMP was incorporated in the CIP and other relevant planning mechanisms, including the Urban Water Management Plan, which incorporates LHMP mitigation projects.

The District will apply for mitigation grants each year as the opportunities become available in the State of California, County of San Bernardino. The District will consider all mitigation items while reviewing the Ten-Year Capital Improvement Replacement Plan and the annual budget workshops.

## SECTION 7. PLAN MAINTENANCE

### 7.1 MONITORING, EVALUATING, AND UPDATING THE PLAN

The General Manager or his/her assignee will evaluate the plan annually and consider whether new hazards have emerged, community vulnerability has changed, and goals are still relevant to current conditions. This will be done by evaluating and recording completed mitigation actions and adding mitigation projects to the current LHMP. The LHMP will be reviewed as part of the Annual Budget Planning in the spring of each year and whenever there are new infrastructure updates within TPWD. The General Manager or his/her assignee will ensure the LHMP is reviewed annually, and any items that have been mitigated will be recorded within the plan. At that time, staff and the elected Board of Directors will review funding and capital improvement replacement projects in the next fiscal year's budget. Annually, the General Manager or his/her assignee and the Controller will review funding and determine the projects to be included in the next fiscal year's Capital Improvement Plan (CIP) budget. The General Manager or his/her assignee will include the LHMP in all budget planning and grant planning meetings. This will allow open discussion, evaluation, and assessment of the LHMP to achieve goals, allowing the addition and removal of mitigated items.

The General Manager or his/her assignee leads a full review of the LHMP at a three-and-a-half-year interval like the initial LHMP. At this time, the planning team headed by the operations department and including the general manager or their assignee will address progress in reaching mitigation goals, assessment of new and existing hazards, using the new revised FEMA review tool, cross referencing hazards from the county, and development of new mitigation strategies and goals will be addressed by the Planning Team headed by the Operations Department that will include the General Manager or his/her assignee.

The consumers within Twentynine Palms Water District and the District's personnel will be asked to participate in the LHMP update process. There has not been any substantial development within the service area in the last 5 years. In the 2018 LHMP, the plan was incorporated into planning documents for updates on water mains.

### 7.2 IMPLEMENTATION THROUGH EXISTING PROGRAMS

Once the State of California OES and FEMA approve the LHMP, TPWD will incorporate the LHMP into capital improvement replacement projects, capital replacement programs, building design, and any updates or repairs to the water distribution system. Information gathered from hazard profiles, such as flood maps and facility vulnerabilities, will be used as a resource document and support the plans, projects, and programs that will benefit the water system and building within the service area. TPWD will submit a Notice of Intent to the State of California to help facilitate opportunities in obtaining FEMA and State funding to mitigate hazards within the water system. The General Manager or his/her assignee will be responsible for implementing the LHMP and working toward the LHMP-recommended goals and objectives that are met. The

General Manager or his/her assignee will be responsible for placing the LHMP on the District's website and incorporating the LHMP into the annual budget planning meetings. The General Manager or his/her assignee will verify that the LHMP is updated and rewritten over a 5-year cycle. TPWD will start the update process one and a half years before the expiration date on this document.

### 7.3 CONTINUED PUBLIC INVOLVEMENT

The approved LHMP will be continuously posted with contact information on the TPWD's Website. The General Manager or his/her assignee is responsible for ensuring the LHMP is brought before the Board of Directors each year during Budget Planning. Public comments will be taken regarding the LHMP when the plan is updated in 2029, and projects that could be included in next year's budget will be considered. As new facilities are incorporated into TPWD, the LHMP will be updated to include new facilities and new hazards, if warranted. When the LHMP is rewritten and updated, the public can review it and coincide with the document's changes. It is the General Manager or his/her assignee's responsibility to ensure the LHMP is updated throughout the year and every 5 years.

The plan is reviewed annually. TPWD Operations Department and General Manager will conduct outreach with the nonprofit organizations, including community-based organizations, to represent the community's input into the updates. TPWD can also learn how community priorities have changed since the last update by conducting outreach to the public on construction, infrastructure improvements, and overall abilities.

# **Appendix A**

## **Planning Team Meeting Matrix and Agendas**

Table 14. Meeting Attendees

Meeting Matrix/ Attendees	10/12/23 Introduction meeting (In-Person)	11/27/23 Working Session (In-Person)	12/19/23 Working Session (In-Person)	1/9/23 Citizens Advisory Committee Meeting Public Review Session (In-Person)	1/15/24 Final Planning Meeting (Zoom)
Matt Shragge	X	X	X	X	X
Mike Minatrea	X	X	X	X	X
Cindy Fowlkes	X	X	X	X	X
Robert Shelton	X	X	X	X	X
Austin Murphy	X	X	X	X	X
Larry Bowden	X	X	X	X	X
Jane Rogers	X	X	X	X	X
Jayna Olsen	X	X	X	X	X
Gary Sturdivan	X	X	X	X	X

**Twentynine Palms Water District  
Local Hazard Mitigation Plan  
February 27, 2024  
In person  
9:00 11:00**

1. Introductions Internal
2. Why are we here
3. What is a Local Hazard Mitigation Plan
4. CalOES and FEMA Approval
5. What must be included in the new LHMP since June of 2023
6. LHMP Review Tool
7. Public Involvement
8. At-Risk Population
9. Next Meeting Date and Time

**Twentynine Palms Water District  
Local Hazard Mitigation Plan  
March 21, 2024  
ZOOM Meeting  
10:00 – 11:30**

1. Introductions Internal
2. Sections 1-4 of the LHMP were sent to all
3. Sections 5-7 are under development
4. Start thinking of past events that have caused damage to the water system
5. What hazards are we going to include in the LHMP
6. What has been mitigated in the old plan, and what items will carry from the old plan to the new plan/What new items will be included
7. What damage incidents have been reported in the last five years
8. Reaching out to the public: how will this be done
9. Posting on the Website, customers billing, what else
10. Next meeting date and time

**Twentynine Palms Water District  
Local Hazard Mitigation Plan  
February 27, 2024  
In-person  
9:00 11:00**

1. Introductions Internal
2. Why are we here
3. What is a Local Hazard Mitigation Plan
4. CalOES and FEMA Approval
5. What must be included in the new LHMP since June of 2023
6. LHMP Review Tool
7. Public Involvement
8. At-Risk Population
9. Next Meeting Date and Time

**Twentynine Palms Water District  
Local Hazard Mitigation Plan  
March 21, 2024  
ZOOM Meeting  
10:00 – 11:30**

1. Introductions Internal
2. Sections 1-4 of the LHMP were sent to all
3. Sections 5-7 are under development
4. Start thinking of past events that have caused damage to the water system
5. What hazards are we going to include in the LHMP
6. What has been mitigated in the old plan, and what items will carry from the old plan to the new plan/What new items will be included
7. What damage incidents have been reported in the last five years
8. Reaching out to the public: how will this be done
9. Posting on the Website, customers billing, what else
10. Send me any comments within three weeks
11. Next meeting date and time

**Twentynine Palms Water District  
Local Hazard Mitigation Plan  
April 23, 2024  
In-Person Meeting  
10:00 – 11:30**

1. Introductions
2. Sections 1-7 of the LHMP were sent to all members
3. LHMP was posted on the District Website, and customer's bills
4. No comments from the team members
5. Any other questions or concerns
6. No other meetings will be scheduled at this time
7. A draft plan will be shared after it is formatted, revised, and reposted on the District's Website for a 30-day public comment period before going to CalOES.
8. Thank you for your time and efforts

# **Appendix B**

## **Public Outreach**

Figure 10. TPWD Public Outreach through Website

**TPWD** ABOUT US CUSTOMER SERVICE WATER QUALITY CONSERVATION HOT TOPICS CONTACT

## QUICK LINKS

- PAY YOUR BILL**  
To pay your bill online, [click here](#)  
To view all payment options, [click here](#)  
If you need assistance in paying your bill, San Bernardino County is providing assistance, [click here](#).  
**Beginning in October 2022, the new delinquent date will be the 16th of each month.**
- START/STOP SERVICE**  
To start service, [click here](#). Applications must be submitted with all applicable fees prior to service being rendered.  
To stop service, call us at (760) 367-7546.
- CURRENT BOARD AGENDA**  
[Click here](#) to view the current Board Agenda.  
[A letter to our Community.](#)
- REPORT A LEAK**  
To report a leak or any other issue with your service, contact the District at (760) 367-7546. If you suspect suspicious activity such as water theft or tampering with a fire hydrant please notify our office immediately.  
Mandatory **Stage II Water Conservation** measures now in effect.
- HOT TOPICS**  
Stay updated on Twentynine Palms Water District, its operations, and all news related to your water service.  
**2024 Local Hazard Mitigation Plan.** Comment period is now open until May 22nd. Comments can be sent to [GSturdivan@semcllc.com](mailto:GSturdivan@semcllc.com)
- CONSUMER CONFIDENCE REPORT**  
[Click here](#) to view the latest Consumer Confidence Report.

Figure 11. Bill Insert to Customers



Tel (760) 367-7546 ● Fax (760) 367-6612  
www.29palmswater.net



Twentynine Palms, CA 92277

## Account Statement

### ACCOUNT INFORMATION

**ACCOUNT:** [Redacted]  
**SERVICE ADDRESS:** [Redacted]  
**SERVICE PERIOD:** 4/23/2024 to 5/22/2024 (30 days)  
**BILLING DATE:** 5/28/2024  
**DUE DATE:** 6/16/2024

### METER READING

Serial No	Previous Reading		Current Reading		Cons
	Date	Reading	Date	Reading	
[Redacted]	4/3/2024	423	5/6/2024	429	6

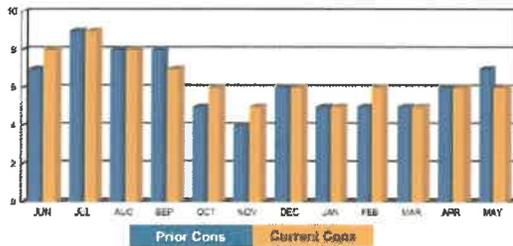
### SPECIAL MESSAGE

The 2024 Local Hazard Mitigation Plan is available for review. Please visit our website Home Page for more information. Comments can be sent to: [GSturdivan@semolc.com](mailto:GSturdivan@semolc.com)  
 Upcoming Regularly Scheduled Board Meeting: Wednesday, June 26th at 4:00 p.m.

### CURRENT CHARGES

Ready to Serve	18.22
Water Consumption	28.56
<b>TOTAL CURRENT CHARGES</b>	<b>46.78</b>

### Water Consumption



### BILL SUMMARY

PREVIOUS BALANCE	46.78
PAYMENTS RECEIVED	-46.78
ADJUSTMENTS	0.00
ADDITIONAL BILLING	0.00
CURRENT CHARGES	46.78
<b>TOTAL AMOUNT DUE</b>	<b>46.78</b>

**2**

**TWENTYNINE PALMS WATER DISTRICT**  
72401 HATCH ROAD, TWENTYNINE PALMS, CA 92277-2935  
760.367.7546 PHONE 760.367.6612 FAX

TO: BOARD OF DIRECTORS

DATE: JULY 8, 2024

FROM: MATTHEW SHRAGGE, GENERAL MANAGER

SUBJECT: APPROVE DIRECTORS TO ATTEND CSDA (CALIFORNIA SPECIAL DISTRICT ASSOCIATION) ANNUAL CONFERENCE AND EXHIBITOR SHOWCASE- THE LEADERSHIP CONFERENCE FOR SPECIAL DISTRICTS

**BACKGROUND**

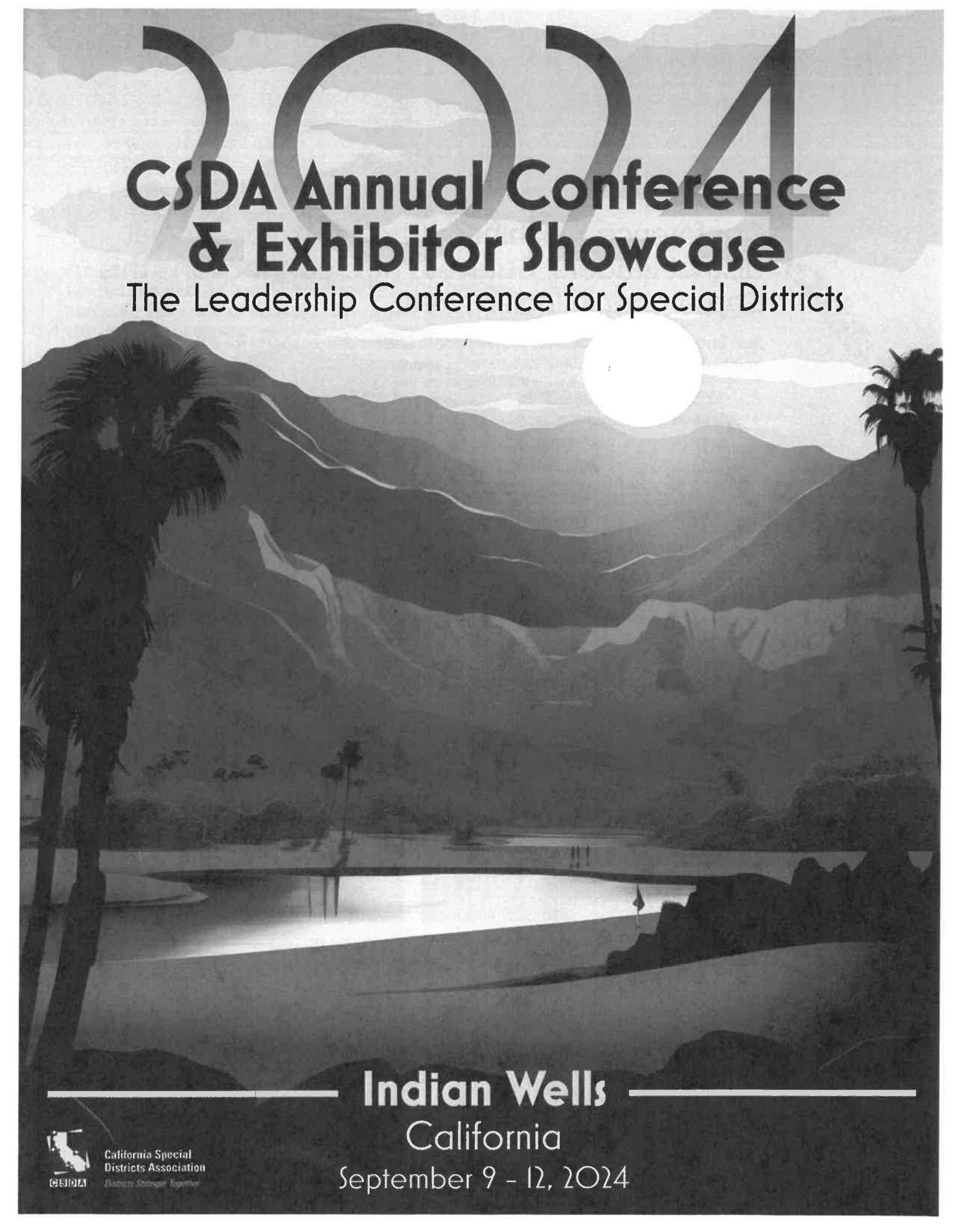
California Special District Association (CSDA) will be hosting their Annual Conference and Exhibitor Showcase in Indian Wells this year from September 9<sup>th</sup>-12<sup>th</sup>.

This year's conference consists of Keynote Speakers, Southern California Edison Green Energy Tour, Special District Park and Pickleball activity, Breakout Sessions in the areas of AI (Artificial Intelligence) and it's Impacts on Special Districts, Training in California Public Records Act, Zero Emissions Vehicles and Reporting Regulations, Special District Board Elections and Vacancies, and many other Breakout Sessions.

CSDA conferences and workshops have always been a helpful tool for Board Members and District Staff with efforts in transparency and growth of the organization.

**RECOMMENDATION**

Staff would be looking for Board Members to attend CSDA's Annual Conference and Exhibitor Showcase, along with approval for Director's daily stipend while attending conference.

The background of the poster is a stylized, monochromatic illustration of a desert landscape. It features a large, bright sun in the upper right, casting a glow over a range of mountains. In the foreground, there is a body of water reflecting the sun, with palm trees on the left and right sides. The overall aesthetic is clean and modern, using various shades of gray and white.

# 2024 CSDA Annual Conference & Exhibitor Showcase

The Leadership Conference for Special Districts

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**Indian Wells**

California

September 9 - 12, 2024



**3**

**TWENTYNINE PALMS WATER DISTRICT**  
72401 HATCH ROAD, TWENTYNINE PALMS, CA 92277-2935  
760.367.7546 PHONE 760.367.6612 FAX

TO: BOARD OF DIRECTORS  
DATE: JULY 17, 2024  
FROM: MATTHEW SHRAGGE, GENERAL MANAGER  
SUBJECT: APPROVAL OF AMENDEMENT TO GENERAL MANAGER  
EMPLOYMENT AGREEMENT

**BACKGROUND**

Back in May and June, the Board of Directors and the General Manager went back into closed session for Employees Performance Evaluation.

Attached with this board report is an Amendment to General Manager Employee Agreement between Matt Shragge and The Twentynine Palms Water District.

**RECOMMENDATION**

The recommendation from staff would be to approve the Second Amendment to the General Manager's employment agreement.

**SECOND AMENDMENT TO GENERAL MANAGER  
EMPLOYMENT AGREEMENT  
BETWEEN MATT SHRAGGE AND  
THE TWENTYNINE PALMS WATER DISTRICT**

The Employment Agreement by and between the Twentynine Palms Water District, a public agency ("District") and Matt Shragge an individual, ("Employee") approved on April 5, 2022, is hereby amended as follows:

1. Section 3.1 regarding TERM shall be revised to state: "The term of this agreement with Employee shall be for the period of April 5, 2022 through April 5, 2028 unless sooner terminated by the Parties pursuant to this Agreement.'
2. Section 5.1 regarding salary shall be revised to state: "The District agrees to pay Employee a salary of \$190,163.63 per year retroactive to April 5, 2024, payable in installments and at the same time, and in the same manner, that other District employees are paid and reduced by any payroll taxes and other legally required deductions.'
3. Section 5.3 regarding salary shall be revised to state: "Beginning on July 1, 2024 and each July 1 thereafter during the term of this Agreement, Employee shall receive a wage adjustment (COLA) equal to the change in the U.S. Department of Labor Riverside-San Bernardino-Ontario Consumer Price Index-Urban Wage Earners and Clerical Workers-as reported for all items. Said calculation of the change in the index shall be measured based on the preceding January's CPI report. The increases referenced in this section shall have a minimum of 0% and the maximum will be 4.0%."
4. Add Section 6.10 regarding Benefits stating: Employee shall be eligible to participate in a District established 457(b) Retirement Plan. District shall provide a contribution of up to 3% of Employee's salary to the plan as long as Employee contributes a matching percentage contribution to the plan.
- 5.. All other provisions of the Agreement shall remain in full force and effect.

IN WITNESS WHEREOF, the District has caused this Agreement to be signed and duly executed on its behalf by its President, in triplicate, on the \_\_\_\_ day of \_\_\_\_\_, 2024. Employee has accepted the terms and conditions set forth in this Agreement as evidenced by his signature below.

TWENTYNINE PALMS WATER DISTRICT

By: \_\_\_\_\_  
President, Board of Directors

Date \_\_\_\_\_

ATTEST:

By: \_\_\_\_\_

Date \_\_\_\_\_

\_\_\_\_\_  
Matthew Shragge

Date \_\_\_\_\_

**4**

**TWENTYNINE PALMS WATER DISTRICT**  
72401 HATCH ROAD, TWENTYNINE PALMS, CA 92277-2935  
760.367.7546 PHONE 760.367.6612 FAX

TO:	BOARD OF DIRECTORS
DATE:	JULY 9, 2024
FROM:	MATTHEW SHRAGGE, GENERAL MANAGER
SUBJECT:	CONSIDERATION TO ACCEPT PROPOSAL FROM LEGEND PUMP AND WELL SERVICE TO PERFORM EMERGENCY REPAIRS TO WELL 14

**BACKGROUND**

While on monthly well soundings for the month of June, District's staff noticed a very abnormal vibration coming from Well 14. After pulling a daily CL2 (chlorine) residual, the vibration became significantly noticeable and staff made the quick decision to shut down the well immediately.

On June 5<sup>th</sup>, District staff contacted Legend Pump and Well Service to check on their availability to mobilize and pull Well 14. Legend had time in their schedule with a crew to perform these duties. On June 6<sup>th</sup>, while pulling Well 14 it was noticed that there were many broken retainers, and the rubber inserts that have been destroyed and popped out of their retainers. It was also mentioned that the bowl assembly was questionable and should be replaced. After the well and equipment was pulled from Well14, Legend was able to perform a video log and their recommendation was to complete a minor brush and bail of the well.

After an inspection of the pump, motor, column pipe, shafts and bearings, Legend Pump and Well Service has made recommendations to repair and or replace items listed in the attached proposal.

Some of the work includes: bailing out well, installing new pump and bowl equipment, installing new motor, install some new column pipes, installing new retainers, and installing new SS airline sounding tube.

## **RECOMMENDATION**

Staff is making the recommendation that we accept the proposal from Legend Pump and Well Service in the amount of \$77,176 (Seventy-seven thousand one hundred seventy-six dollars), for repairs, refurbish, and re-installation of Well 14.



Licensed Contractors 909-384-1000  
License No. 964537

TWENTY-NINE PALMS WATER  
72401 HATCH ROAD  
TWENTY-NINE PALMS, CA. 92277  
Attention: Mr. Robert Shelton  
Gentlemen

6/25/2024

In reference to your Well # 14 Legend Pump and Well Inc would advise you of the following. Well # 14 was drilled in 1993 is a 12" casing to a depth of 430'. Static water level when drilled was 202'. Current static water level is 320'. The 12" Stainless Steel wire wrap perforations, which range from 220-420', appear to be fairly clean with no major restrictions visible. Bottom of well is currently 423' deep meaning there is currently 7' of fill material in well. We would recommend a minor brush and bailing of well to clean perforations and bail well to bottom.

Mobilization / Demobilization	\$2,000.00
Price 12 hours brush and bail well	\$4,950.00
Revideo after to confirm cleaning	\$1,200.00

The pump assembly has many broken retainers, while other rubber inserts have been destroyed and popped out of their retainers. The bowl assembly is questionable and should be replaced.

Repair components:

125 HP Motor service including clean, dip, bake, windings on motor, replace bearings reassemble and test run. 90 day warranty.	(\$9,493.00)
Option: New 125 HP motor, Prem Eff, Inverter Duty, 1800 RPM, NRR-1-1/2" shaft BX, 3 year warranty. Warranty statement attached.	\$14,675.00
New 13 stage replacement bowl assembly with SS impellers	\$22,080.00
8-8" X 10' T&C column pipes	\$4,336.00
1-8"X 5' T&C column pipe	\$385.00

35-8" X 1-1/2 retainers with vesconite inserts	\$13,650.00
6-8" X 1-1/2" retainers with rubber inserts	\$1,350.00
Refurbish packing box	\$485.00
New 1-1/2" 416 SS Headshaft	\$785.00
400' of 1/4" SS airline	\$2,180.00
Installation of the pump, including startup.	<u>\$9,100.00</u>
Total Repairs	\$77,176.00

Please note prices above include sales tax and freight.

Should you have any questions please feel free to contact our offices.

Sincerely Yours

*Larry Gomez*

Larry Gomez

**5**

**TWENTYNINE PALMS WATER DISTRICT**  
72401 HATCH ROAD, TWENTYNINE PALMS, CA 92277-2935  
760.367.7546 PHONE 760.367.6612 FAX

TO:	BOARD OF DIRECTORS
DATE:	JULY 10, 2024
FROM:	MATTHEW SHRAGGE, GENERAL MANAGER
SUBJECT:	DISCUSSION OF UNITED STATES GEOLOGICAL SURVEY STUDY (USGS STUDY)

**BACKGROUND**

The purpose of this study is to gain insight into the geohydrologic and geochemical conditions in the aquifers within the study boundaries. Specific geohydrologic conditions include depth-dependent water levels and aquifer recharge from natural sources and onsite water treatment system discharge (septic systems). Specific geochemical conditions include nitrates from onsite water treatment system discharge and arsenic and fluoride from natural sources on water quality. Additionally, this work will refine the hydrogeologic understanding of the area, including how subsurface features contribute to the structure of the groundwater basins and contribute to local water-quality concerns. It will also establish well sites for long-term monitoring of local groundwater levels and quality.

The scope for the USGS study consists of:

1. Collect and review existing geohydrologic data.
2. Determine baseline water quality.
3. Model aquifer properties and estimate quantity and quality of water being pumped from different depths of the aquifer using depth-dependent sampling methods, well-bore flow logging and analysis.
4. Collect surface geophysical data and develop alluvial thickness and depth to basement models.
5. Install multiple- well monitoring sites for site-specific and depth-dependent water-quality and water-level monitoring.
6. Install equipment (piezometers and lysimeters) to evaluate nitrate loads and transformations in the unsaturated zone.
7. Estimate septic discharge and nutrient flux in the local groundwater system.

8. Evaluate borehole cuttings for the presence of arsenic and fluoride minerals and identify aquifer lithologies that may contribute arsenic and fluoride to wells in the Twentynine Palms sub-basin.
9. Estimate basin recharge using the Basin Characterization Model and sediment cores.

Currently the City of Twentynine Palms is working on a technical correction to reallocate Fiscal Year 2022 EPA grant funds (\$663,224) and Fiscal Year 2023 EPA grant funds (\$1,275,000) to be used for the USGS study. The cost of the USGS study is just over \$2.3 million. The USGS will contribute \$192,792, along with the Water District's contribution of \$100,000 for the study. With EPA grant funds, contribution from USGS and the Water District, there is a projected short fall of around \$99,273.

The USGS study is estimated to be completed in 4-5 years.

### **FISCAL IMPACT**

The District has allocated \$100,000 in fiscal year 2024/2025 towards the USGS study. Staff would like to allocate an additional \$100,000 for the USGS study in future years.

### **RECOMMENDATION**

No action is required at this time. Staff is looking for a consensus from the Board to allocate additional funds towards the USGS study.

**6**

**TWENTYNINE PALMS WATER DISTRICT**  
72401 HATCH ROAD, TWENTYNINE PALMS, CA 92277-2935  
760.367.7546 PHONE 760.367.6612 FAX

TO:	BOARD OF DIRECTORS
DATE:	JANUARY 16, 2024
FROM:	CINDY BYERRUM, EIDE BAILY FINANCE CONSULTANT
SUBJECT:	DISCUSSION ON HEALTH BENEFITS FOR THE BOARD OF DIRECTORS

**BACKGROUND**

At the direction of the Board, staff analyzed the costs and effects to the district if it were to begin offering the same health (medical, dental, vision) benefits to the board as it offers to staff. Currently the district pays 100% of the employee's health costs, and 70% of dependents and spouse. The following assumptions were made in the analysis:

1. Assumes five board members with no vacancies
2. Assumes all five board members choose the highest costs plan with one dependent or spouse
3. Medicare offsets were not calculated

The highest cost plan is the HMO plus one plan at \$2,071.39 per month, and is set to increase on January 1, 2025, the costs for FY 25 for board health benefits for five board members would be approximately \$125,000 assuming no increase in health costs for calendar year 2025. This amount represents 1.63% of budgeted revenues. All other things being equal, the 1.63% would mean that future rate increases to maintain district target reserves would need to be 1% to 2% higher depending on how much health care costs are projected to increase each year.

The lowest cost plan is the PPO employee only plan at \$858.60 per month, for a total cost of \$52,000 assuming all board members chose the employee only PPO and there is no increase in health cost for calendar year 2025. This amount represents .68% of budgeted revenues.

Attached with the staff report is the ACWA JPIA Medical Plan Monthly Rates that the District currently pays for insurance.

### **FISCAL IMPACTS**

The fiscal year 25 impacts would range from a minimum of \$52,000 to a maximum of \$125,000 a year depending on the plan the individual directors choose.

### **RECOMMENDATION**

Staff is looking to have open discussion on health benefits for the Board of Directors and direction if the Board would like to move forward with creating policy.

## ACWA JPIA 2024 Medical Plan Monthly Rates

<b>Anthem Blue Cross</b>		<b>Employee</b>		<b>Employee + 1</b>	
<b>PPO</b>	Medical	807.67		1,615.34	
	Dental	33.72		65.20	
	Vision	17.21		17.21	
	<b>Total</b>	<b>\$858.60</b>		<b>\$1,697.75</b>	
	Employee Portion	\$0		\$111.83 per pay period	
<b>HMO</b>	Medical	994.49		1,988.98	
	Dental	33.72		65.20	
	Vision	17.21		17.21	
	<b>Total</b>	<b>\$1,045.42</b>		<b>\$2,071.39</b>	
	Employee Portion	\$0		\$126.84 per pay period	

**7**

**MINUTES OF A REGULAR MEETING OF THE BOARD OF DIRECTORS  
OF THE TWENTYNINE PALMS WATER DISTRICT  
72401 HATCH ROAD, TWENTYNINE PALMS, CA 92277**

**June 26, 2024 / 4:00 P.M.**

Call to Order and Roll Call

President Giannini called the Board meeting to order at 4:00 p.m. Those responding to roll call were Michael Arthur, Bob Coghill, Carol Giannini, Randy Leazer, and Amy Woods. Also present were General Manager Matt Shragge, Maintenance Superintendent Mike Minatrea, Treatment/Production Superintendent Robert Shelton, Financial Consultant Cindy Byerrum, and District Secretary Cindy Fowlkes.

Pledge of Allegiance

Karalee Hargrove led the pledge.

Additions/Deletions to the Agenda

None

Public Comments

None

1. Public Hearing on Proposed Continuation of Water Availability Assessment  
1.1 Board to Hear Public Testimony at This Time

Director Arthur moved to open the Public Hearing at 4:02 p.m., seconded by Director Giannini, and unanimously approved.

There being no public comment, Director Woods moved to close the public hearing at 4:03 p.m., seconded by Director Arthur, and unanimously approved.

2. Consider Resolution 24-03 Continuing the Current Existing Level of Water Availability Assessments for Fiscal Year 2024-2025

Director Leazer made a motion to adopt Resolution 24-03 continuing the current existing level of Water Availability Assessments for fiscal year 2024/2025, seconded by Director Giannini, and approved by the following roll call vote:

Ayes:	Directors Arthur, Coghill, Leazer, Woods, and Giannini
Noes:	None
Abstain:	None
Absent:	None

3. Approving Resolution 24-04 and Adopting the Proposed Budget and Compensation Plan of the Twentynine Palms Water District for Fiscal Year 2024-2025

Director Woods made a motion to adopt Resolution 24-04 fiscal year 2024-2025 Annual Budget and Compensation Plan, seconded by Director Arthur, and approved by the following roll call vote:

Ayes:	Directors Arthur, Coghill, Leazer, Woods, and Giannini
Noes:	None
Abstain:	None

Absent: None

4. Emergency Purchase of a New Motor at Treatment Plant

The motor in the South booster station at the finish water reservoir is beginning to fail. Staff recommends that the District purchase a new 250 Hp motor from Sulzer for \$28,177.70. The current fiscal budget has funds available in the Capital Improvement Plan, under Unspecified Emergency Repairs.

After discussion, Director Arthur made a motion for the emergency purchase of the new motor from Sulzer in the amount of \$28,177.70, seconded by Director Giannini, and approved by the following roll call vote:

Ayes: Directors Arthur, Coghill, Leazer, Woods, and Giannini

Noes: None

Abstain: None

Absent: None

5. Consent Calendar

- Minutes of a Regular Meeting held on May 22, 2024
- Audit List

Director Leazer moved to approve the Minutes and Audit List, seconded by Director Giannini, and approved unanimously.

6. Items Removed from the Consent Calendar for Discussion or Separate Action

None

7. Management Reports

7.1 Maintenance

Mike reported that the District responded to 59 Underground Service Alerts, had 0 water main leaks, 1 water meter leak, 0 service line leaks, 0 fire hydrant repairs/maintenance, installed 4 new services, replaced 6 customer gate valves, performed 4 leak audits, painted 38 fire hydrants, performed 7 customer pressure checks, replaced 5 water meters, Tested and exercised emergency generators and sounded wells for May. 1 water waste inquiry was received. 2 AMI/AMR meters were replaced. There was a total of 522 work orders that were processed during the month. There was a 22% decrease (158,000 gallons) in consumption from the pay meter station for the month of May.

7.2 Water Quality

Robert reported water production was down 22.73% as compared to the same month in 2013. 40 routine and 13 special water samples were taken. All special samples tested negative for Colilert. All current wells meet the 2.0 mg/L standard fluoride variance set by the State Water Resource Control Board. All samples tested were below the variance.

7.3 Finance

Cindy reported the District is trending ahead primarily due to investments in CLASS, with a 5.5% interest rate.

7.4 General Manager  
Matt conducted a tour of the District with Noble from GIS who brought clients from Bangladesh and the Philippines. Matt met with the General Manager of CADIZ, Susan Kennedy and discussed groundwater storage. The District installed five new services at the new hotel site. Matt reported that maintenance staff wanted to thank the Board for the new vacuum trailer.

8. Closed Session: Public Employee Performance Evaluation (Per Government Code § 54957)

Title: General Manager

Director Woods moved to enter closed session for Agenda items #8 and #9 at 4:25 p.m., seconded by Director Arthur, and unanimously approved.

9. Closed Session-Conference with Labor Negotiators Pursuant to Government Code section 54957.6

Agency Designated Representative: Matthew Shragge, General Manager

Employee Organization: American Federation of State, County and  
Municipal Employees ("AFSCME") Local 1902

The Board returned to open session at 8:24 p.m. Director Giannini announced there was no reportable action for Agenda item #8 in accordance to the Brown Act.

President Giannini announced the Board voted 5-0 on Agenda item #9 to approve the Memorandum of Understanding (MOU) between the Twentynine Palms Water District and the American Federation of State, County, and Municipal Employees (AFSCME). The term of the agreement is from June 1, 2024 - May 31, 2028.

10. Future Agenda Items and Staff Tasks/Directors' Comments and Reports  
Director Woods would like a feasibility study on health insurance for the Board.

11. Adjournment  
On motion by Director Coghill, seconded by Director Leazer, and approved by the Board, the meeting was adjourned at: 8:26 p.m.

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Carol Giannini, President  
Board of Directors

Attest:

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Matthew Shragge, Board Secretary  
Twentynine Palms Water District

# Twentynine Palms Water District

Check Date Range: 6/1/2024 thru 6/30/2024

Ck No	Ck Date	Payable To	Ck Amt	Ck Detail	GL Acct No	Description
44834	06/05/2024	Jeff Arwick	995.00	450.00	100-150-0000-5220	Install Outlet On Catwalk Treatment Plant Vessel 1
				545.00	100-150-0000-5220	Install Outlet On Catwalk Treatment Plant Vessel 2
89672	06/05/2024	ACWA/JPIA	32,585.23	530.49	100-310-0000-5142	Health Benefits July 2024
				28,451.02	100-310-0000-5140	Health Benefits July 2024
				1,872.01	100-310-0000-5144	Health Benefits July 2024
				1,731.71	100-310-0000-5141	Health Benefits July 2024
44838	06/05/2024	Customer Refund	93.80	46.90	100-000-0000-2000	Refund Check 030967-000, 74025 Gorgonio Drive
				46.90	100-000-0000-2000	Refund Check 030967-000, 74025 Gorgonio Drive
22420	06/05/2024	Albert A. Webb Associates	13,626.80	13,626.80	100-825-0000-6001	Preliminary Design, Prep of Contract Docs, and Project Management
44842	06/05/2024	Customer Refund	37.26	18.63	100-000-0000-2000	Refund Check 030792-000, 6040 Chia Avenue
				18.63	100-000-0000-2000	Refund Check 030792-000, 6040 Chia Avenue
22422	06/05/2024	Avalon Urgent Care	881.00	881.00	100-130-0000-5406	First Aid Services
22423	06/05/2024	Beck Oil Inc.	1,444.54	1,444.54	100-130-0000-5220	Renewable 99 Re DSL Oil For The Shop.
44848	06/05/2024	Customer Refund	264.76	132.39	100-000-0000-2000	Refund Check 030274-000, 5459 Daisy Avenue
				132.37	100-000-0000-2000	Refund Check 030274-000, 5459 Daisy Avenue
44850	06/05/2024	Customer Refund	168.71	84.36	100-000-0000-2000	Refund Check 024945-001, 6051 Abronia Avenue
				84.35	100-000-0000-2000	Refund Check 024945-001, 6051 Abronia Avenue
44852	06/05/2024	Best Best & Krieger	2,846.20	2,527.50	100-600-0000-5403	Professional Services Rendered May 2024
				318.70	100-600-0000-5403	Professional Services Rendered May 2024
44854	06/05/2024	Beyond Software Solutions	2,300.00	1,300.00	100-600-0000-5406	IT Consulting May 2024
				1,000.00	100-600-0000-5406	IT Consulting
44856	06/05/2024	Customer Refund	65.28	32.64	100-000-0000-2000	Refund Check 023225-012, 6936 Park Avenue
				32.64	100-000-0000-2000	Refund Check 023225-012, 6936 Park Avenue
44858	06/05/2024	Customer Refund	130.48	65.24	100-000-0000-2000	Refund Check 031104-000, 69469 Two Mile Road
				65.24	100-000-0000-2000	Refund Check 031104-000, 69469 Two Mile Road
22430	06/05/2024	Customer Refund	38.41	38.41	100-000-0000-2000	Refund Check 031042-000, 72284 Sun Valley Drive
44862	06/05/2024	Builders Supply - 29 Palms	101.75	70.54	100-130-0000-5226	Seat Top Water Jug
				31.21	100-130-0000-5220	Aluminum Line Level
44864	06/05/2024	Burrtec Waste & Recycling Svcs	274.14	82.67	100-150-0000-5406	Amboy
				191.47	100-600-0000-5406	Hatch

# Twentynine Palms Water District

Check Date Range: 6/1/2024 thru 6/30/2024

44866	06/05/2024	Customer Refund	138.43	69.21	100-000-0000-2000	Refund Check 030149-003, 6064 Cahuilla Avenue
				69.22	100-000-0000-2000	Refund Check 030149-003, 6064 Cahuilla Avenue
22434	06/05/2024	Carbon Health Medical Group of California, P.C.	100.00	100.00	100-130-0000-5406	Drug Testing
44870	06/05/2024	Carl Otteson's Certified Backflow	1,015.00	40.00	100-130-0000-5406	Test Backflow 71487 29 Palms HWY 62
				975.00	100-130-0000-5406	Test Backflow/Rebuilt 3 Backflows Paymeters
44872	06/05/2024	Customer Refund	177.63	88.82	100-000-0000-2000	Refund Check 028344-001, 72119 Sullivan Road
				88.81	100-000-0000-2000	Refund Check 028344-001, 72119 Sullivan Road
22437	06/05/2024	Community Water Systems Alliance	2,500.00	2,500.00	100-600-0000-5350	April 2024 - Monthly Anchor Level Sponsorship
22438	06/05/2024	Core & Main LP	633.25	633.25	100-000-0000-1499	SADDLE A/C 6 in X 2 in BRONZE
44878	06/05/2024	Customer Refund	171.24	85.62	100-000-0000-2000	Refund Check 029123-000, 71537 Sun Valley Drive
				85.62	100-000-0000-2000	Refund Check 029123-000, 71537 Sun Valley Drive
44880	06/05/2024	Customer Refund	46.03	23.02	100-000-0000-2000	Refund Check 030044-000, 73457 Cactus Drive
				23.01	100-000-0000-2000	Refund Check 030044-000, 73457 Cactus Drive
44882	06/05/2024	Desert Ace Hardware	64.72	14.01	100-130-0000-5220	Battery 4 PK
				50.71	100-130-0000-5220	Misc Parts For Motel 6 Meter, Nuts, Bolts, Washers
44884	06/05/2024	Customer Refund	36.02	18.01	100-000-0000-2000	Refund Check 027375-000, 74103 Manana Drive
				18.01	100-000-0000-2000	Refund Check 027375-000, 74103 Manana Drive
22443	06/05/2024	Frontier Communications	161.64	161.64	100-600-0000-5203	Hatch
44888	06/05/2024	Customer Refund	189.07	94.53	100-000-0000-2000	Refund Check 031055-000, 5525 Marinosa Avenue
				94.54	100-000-0000-2000	Refund Check 031055-000, 5525 Marinosa Avenue
22445	06/05/2024	Grainger	147.04	147.04	100-130-0000-5226	Eyewash Faucet Mount
22446	06/05/2024	Customer Refund	852.42	852.42	100-130-0000-5330	Travell Reimbursement
22447	06/05/2024	Customer Refund	488.67	488.67	100-000-0000-2000	AR Refund
44896	06/05/2024	Customer Refund	28.02	14.01	100-000-0000-2000	Refund Check 022605-000, 5146 Verenda Avenue
				14.01	100-000-0000-2000	Refund Check 022605-000, 5146 Verenda Avenue
44898	06/05/2024	Customer Refund	177.75	88.87	100-000-0000-2000	Refund Check 022213-075, 6722 Pine Springs Avenue
				88.88	100-000-0000-2000	Refund Check 022213-075, 6722 Pine Springs Avenue
44900	06/05/2024	Customer Refund	57.10	28.55	100-000-0000-2000	Refund Check 030373-000, 6597 49 Palms Avenue
				28.55	100-000-0000-2000	Refund Check 030373-000, 6597 49 Palms Avenue
44902	06/05/2024	Customer Refund	8.41	4.21	100-000-0000-2000	Refund Check 025943-000, 73872 Two Mile Road
				4.20	100-000-0000-2000	Refund Check 025943-000, 73872 Two Mile Road
22452	06/05/2024	Kennedy/Jenks Consultants	2,230.00	2,230.00	100-600-0000-5412	Professional Services Rendered May 2024

# Twentynine Palms Water District

**Check Date Range:** 6/1/2024 thru 6/30/2024

44906	06/05/2024	Customer Refund	153.63	76.82	100-000-0000-2000	Refund Check 028570-000, 6422 Smoke Tree Avenue
				76.81	100-000-0000-2000	Refund Check 028570-000, 6422 Smoke Tree Avenue
44908	06/05/2024	Customer Refund	181.27	90.64	100-000-0000-2000	Refund Check 031026-000, 6326 Mojave Avenue
				90.63	100-000-0000-2000	Refund Check 031026-000, 6326 Mojave Avenue
44910	06/05/2024	Customer Refund	77.05	38.52	100-000-0000-2000	Refund Check 030887-000, 73983 Buena Vista Drive
				38.53	100-000-0000-2000	Refund Check 030887-000, 73983 Buena Vista Drive
22456	06/05/2024	Lorbel Critical Power Services	1,694.00	1,694.00	100-600-0000-5406	1 Year Standard Service Contract Part# UB4.3KVA5T2PM
22457	06/05/2024	John May	762.89	762.89	100-110-0000-5225	2400 Reservoir. Installed Power Supply, Radio/Modem 4 Hours Labo
22458	06/05/2024	McMaster-Carr Supply Co.	211.39	211.39	100-130-0000-5220	Panel Connection Trim, Hex Head Drilling Screws
44918	06/05/2024	Customer Refund	180.06	90.03	100-000-0000-2000	Refund Check 029112-000, 7687 Sherman Hoyt Avenue
				90.03	100-000-0000-2000	Refund Check 029112-000, 7687 Sherman Hoyt Avenue
22460	06/05/2024	Minolta Business Systems	78.71	78.71	100-600-0000-5223	04/23/2024 - 05/22/2024
67383	06/05/2024	Orange County Winwater Works	5,344.88	2,774.78	100-000-0000-1499	PIPE COPPER 2 in
				1,737.60	100-000-0000-1499	ELLBOW BRASS 90 DEG 2 in CTS X CTS
				832.50	100-000-0000-1499	COUPLING BRASS 2 in CTS X CTS
22462	06/05/2024	O'Reilly Automotive Inc.	547.32	547.32	100-130-0000-5220	Shop Supplkies-Pintle Plates w/Pintle Hooks.
44926	06/05/2024	Customer Refund	3.01	1.51	100-000-0000-2000	Refund Check 015423-000, 6968 Stardune Avenue
				1.50	100-000-0000-2000	Refund Check 015423-000, 6968 Stardune Avenue
22464	06/05/2024	Pitney Bowes Global Financial Services LLC	457.64	457.64	100-600-0000-5223	03/30/24 - 06/29/24
44930	06/05/2024	Pollardwater.Com	541.45	328.64	100-000-0000-1499	MTR TAIL BRASS 1 in X 2 in 1/2
				212.81	100-000-0000-1499	MTR TAIL BRASS 3/4 X 2 1/2
89864	06/05/2024	Prudential Overall Supply	1,006.61	171.78	100-130-0000-5253	Uniforms
				285.23	100-130-0000-5253	Uniforms
				149.31	100-130-0000-5253	Uniforms
				400.29	100-130-0000-5253	Uniforms
44934	06/05/2024	Customer Refund	172.36	86.18	100-000-0000-2000	Refund Check 029051-000, 73015 Siesta Drive
				86.18	100-000-0000-2000	Refund Check 029051-000, 73015 Siesta Drive
44936	06/05/2024	Customer Refund	177.73	88.87	100-000-0000-2000	Refund Check 029629-000, 6661 Juniper Avenue
				88.86	100-000-0000-2000	Refund Check 029629-000, 6661 Juniper Avenue
157283	06/05/2024	S.C.E.	35,316.39	4,752.60	100-110-0000-5201	Well 17
				1,816.96	100-150-0000-5201	Plant
				3,292.92	100-110-0000-5201	Well 14

# Twentynine Palms Water District

Check Date Range: 6/1/2024 thru 6/30/2024

				20,386.41	100-110-0000-5201	Well TP-1
				1,542.79	100-600-0000-5201	Hatch
				2,190.90	100-110-0000-5201	Well 12
				1,333.81	100-120-0000-5201	Booster 11A, 11B
44940	06/05/2024	Customer Refund	171.14	85.57	100-000-0000-2000	Refund Check 028712-000, 6289 El Comino Road
				85.57	100-000-0000-2000	Refund Check 028712-000, 6289 El Comino Road
44942	06/05/2024	Customer Refund	51.08	25.54	100-000-0000-2000	Refund Check 012273-002, 6262 Lupine Avenue
				25.54	100-000-0000-2000	Refund Check 012273-002, 6262 Lupine Avenue
22472	06/05/2024	Satmodo LLC	164.26	164.26	100-600-0000-5203	Iridium Monthly Minute Plans
44946	06/05/2024	Customer Refund	163.95	81.98	100-000-0000-2000	Refund Check 028805-000, 72213 Foothill Drive
				81.97	100-000-0000-2000	Refund Check 028805-000, 72213 Foothill Drive
44948	06/05/2024	Customer Refund	180.66	90.33	100-000-0000-2000	Refund Check 030881-000, 6265 Abronia Avenue
				90.33	100-000-0000-2000	Refund Check 030881-000, 6265 Abronia Avenue
22475	06/05/2024	Susan L. Simmons	1,836.00	1,836.00	100-600-0000-5406	Janitorial Services June 2024
44952	06/05/2024	Customer Refund	201.33	95.43	100-000-0000-2000	Refund Check 029727-000, 6840 Pine Springs Avenue
				105.90	100-000-0000-2000	Refund Check 029727-000, 6840 Pine Springs Avenue
22477	06/05/2024	Southern Calif. Gas Co.	13.63	13.63	100-600-0000-5202	Hatch
22478	06/05/2024	Spectrum Enterprise	1,235.00	1,235.00	100-600-0000-5203	La Luna
44958	06/05/2024	Customer Refund	186.64	93.32	100-000-0000-2000	Refund Check 029494-000, 5762 -64 Howard Way
				93.32	100-000-0000-2000	Refund Check 029494-000, 5762 -64 Howard Way
44960	06/05/2024	Customer Refund	168.21	84.10	100-000-0000-2000	Refund Check 029957-000, 5975 Lupine Avenue
				84.11	100-000-0000-2000	Refund Check 029957-000, 5975 Lupine Avenue
44962	06/05/2024	Customer Refund	187.25	93.62	100-000-0000-2000	Refund Check 029017-001, 7008 North Star Avenue
				93.63	100-000-0000-2000	Refund Check 029017-001, 7008 North Star Avenue
44964	06/05/2024	Underground Service Alert	132.37	90.50	100-130-0000-5406	46 New Ticket Charges
				41.87	100-130-0000-5406	California State Fee for Regulatory Costs
112415	06/05/2024	Usa Blue Book	1,701.95	811.85	100-150-0000-5220	Union Ball Valve, Breaker 600mL
				308.60	100-130-0000-5220	Inverted Paint Blue Case 12 Pk
				229.52	100-120-0000-5220	Graduated Beaker 600mL
				129.90	100-140-0000-5211	Stenner #7 Pump Tube W/Ends pK Of 5. Cl2 Injection Parts
				222.08	100-150-0000-5220	Insulated Blanket FG-4 Plant 11 South Booster Pump
22484	06/05/2024	Verizon Wireless	909.69	909.69	100-600-0000-5203	Wireless

# Twentynine Palms Water District

**Check Date Range:** 6/1/2024 thru 6/30/2024

44970	06/05/2024	Customer Refund	151.50	75.75	100-000-0000-2000	Refund Check 029311-000, 71508 <u>Sunflower Drive</u>
				75.75	100-000-0000-2000	Refund Check 029311-000, 71508 <u>Sunflower Drive</u>
44972	06/05/2024	Customer Refund	181.27	90.63	100-000-0000-2000	Refund Check 029918-000, 6415 Athol <u>Avenue</u>
				90.64	100-000-0000-2000	Refund Check 029918-000, 6415 Athol <u>Avenue</u>
134922	06/05/2024	Western Water Works	7,914.78	377.78	100-000-0000-1499	SADDLE A/C 8 in X 1 in BRONZE
				699.30	100-000-0000-1499	CORP STOP 1 in MIP X CTS
				314.52	100-000-0000-1499	SADDLE A/C 12 in X 2 in BRONZE
				457.71	100-000-0000-1499	SADDLE A/C 6 in X 1 in BRONZE
				752.10	100-000-0000-1499	ANGLE METER 1 in CTS COMP
				5,313.37	100-000-0000-1499	HYDRANT HEAD 6 HOLE CAST IRON (14040)
44976	06/05/2024	Customer Refund	190.28	95.14	100-000-0000-2000	Refund Check 029045-000, 68989 <u>Cleland Road</u>
				95.14	100-000-0000-2000	Refund Check 029045-000, 68989 <u>Cleland Road</u>
44978	06/05/2024	Customer Refund	165.97	82.99	100-000-0000-2000	Refund Check 014842-001, 6663 <u>Manzanita Avenue</u>
				82.98	100-000-0000-2000	Refund Check 014842-001, 6663 <u>Manzanita Avenue</u>
22490	06/19/2024	Richard Capelli 29 Palms <u>Fencing</u>	300.00	300.00	100-600-0000-5406	Install New Wheels On Main Office Gate
22491	06/19/2024	Ansafone Contact Centers	322.18	322.18	100-160-0000-5406	Answering Service
22492	06/19/2024	Autozone Inc.	17.76	17.76	100-130-0000-5222	Veh. #25-Spray Paint.
22493	06/19/2024	Avalon Urgent Care	30.00	30.00	100-130-0000-5406	Drug Screen
22494	06/19/2024	BEARCOM	168.12	168.12	100-130-0000-5220	Field Supplies-Batteries for Handheld 2 <u>Way Radios.</u>
44990	06/19/2024	Customer Refund	171.05	85.53	100-000-0000-2000	Refund Check 030149-002, 5451 Abronia <u>Avenue</u>
				85.52	100-000-0000-2000	Refund Check 030149-002, 5451 Abronia <u>Avenue</u>
22496	06/19/2024	Carl Otteson's Certified <u>Backflow</u>	250.00	250.00	100-130-0000-5406	Repair Motel 6 3" BackFlow
44994	06/19/2024	Customer Refund	55.94	27.97	100-000-0000-2000	Refund Check 009704-304, 5777 Adobe <u>Road #C</u>
				27.97	100-000-0000-2000	Refund Check 009704-304, 5777 Adobe <u>Road #C</u>
22498	06/19/2024	Clinical Lab of San Bern.	1,637.00	1,637.00	100-140-0000-5405	Water Samples May 2024
44998	06/19/2024	Customer Refund	101.50	50.75	100-000-0000-2000	Refund Check 030462-000, 6829 Quail <u>Springs</u>
				50.75	100-000-0000-2000	Refund Check 030462-000, 6829 Quail <u>Springs</u>
22500	06/19/2024	Desert Ace Hardware	13.21	13.21	100-130-0000-5220	Shop Supplies-Metal Stock.
22501	06/19/2024	Ellison Systems Inc. <u>Shoplet.Com</u>	267.49	267.49	100-600-0000-5301	Office Supplies
22502	06/19/2024	Frontier Communications	189.09	189.09	100-150-0000-5203	Plant
45006	06/19/2024	Customer Refund	195.14	97.57	100-000-0000-2000	Refund Check 030987-000, 73809 Cactus <u>Drive</u>
				97.57	100-000-0000-2000	Refund Check 030987-000, 73809 Cactus <u>Drive</u>

# Twentynine Palms Water District

Check Date Range: 6/1/2024 thru 6/30/2024

22504	06/19/2024	Hemet Valley Tool & Supply	65.92	65.92	100-130-0000-5222	Veh.#49-Anti Vibration Mounts.
22505	06/19/2024	Hi-Grade Materials Co.	382.09	382.09	100-130-0000-5220	Load Of Class 2 Base
22506	06/19/2024	Home Depot Credit Services	1,464.73	1,464.73	100-130-0000-5228	Charges
45014	06/19/2024	Customer Refund	71.36	35.68	100-000-0000-2000	Refund Check 028083-000, 5707 Halsey Avenue
				35.68	100-000-0000-2000	Refund Check 028083-000, 5707 Halsey Avenue
22508	06/19/2024	Customer Refund	46.10	46.10	100-000-0000-2000	Refund Check 030871-000, 6238 Mariposa Avenue
45018	06/19/2024	Customer Refund	12.53	6.26	100-000-0000-2000	Refund Check 022213-076, 7012 Datura Avenue
				6.27	100-000-0000-2000	Refund Check 022213-076, 7012 Datura Avenue
90040	06/19/2024	Kennedy/Jenks Consultants	14,282.20	4,085.90	100-800-0000-6001	Professional Services May 2024
				1,788.80	100-800-0000-6001	Professional Services May 2024
				2,450.00	100-800-0000-6001	Professional Services May 2024
				5,957.50	100-800-0000-6001	Professional Services May 2024
22511	06/19/2024	Coralyn Lawrence	175.00	175.00	100-600-0000-5406	Bee Removal
45024	06/19/2024	Customer Refund	31.77	15.89	100-000-0000-2000	Refund Check 027724-000, 68180 Rainier Road
				15.88	100-000-0000-2000	Refund Check 027724-000, 68180 Rainier Road
22513	06/19/2024	McMaster-Carr Supply Co.	880.44	880.44	100-150-0000-5220	Silica Gel Desiccant For, Air Filter Element, Filter Element.
67542	06/19/2024	Merit Oil	13,034.36	9,133.09	100-000-0000-1401	2300 Gallons of 87 Octane Unleaded
				3,874.27	100-000-0000-1401	1000 Gallons of Diesel #2 Clear
				27.00	100-000-0000-1401	27.00 Surcharge
22515	06/19/2024	Minolta Business Systems	118.03	118.03	100-600-0000-5223	05/01/2024 - 05/31/2024
45032	06/19/2024	Customer Refund	52.02	26.01	100-000-0000-2000	Refund Check 027185-000, 5429 Encelia Avenue
				26.01	100-000-0000-2000	Refund Check 027185-000, 5429 Encelia Avenue
22517	06/19/2024	MM Internet, Inc.	143.69	143.69	100-600-0000-5203	6/1/2024 -07/01/2024
45036	06/19/2024	Customer Refund	148.46	74.23	100-000-0000-2000	Refund Check 015422-003, 6956 Stardune Avenue
				74.23	100-000-0000-2000	Refund Check 015422-003, 6956 Stardune Avenue
112595	06/19/2024	Orange County Winwater Works	2,308.85	140.51	100-130-0000-5220	8 NONASB 1/16 150# RING GSK
				956.82	100-000-0000-1499	ANGLE METER 2 in COMP X FLANG
				198.26	100-130-0000-5220	10 NONASB 1/16 150# RING GSK
				511.27	100-000-0000-1499	CORP STOP 3/4 in MIP X CTS
				501.99	100-000-0000-1499	ADAPTER 6 in P/O X FLANGE
67560	06/19/2024	O'Reilly Automotive Inc.	66.04	20.82	100-130-0000-5222	Veh. # 26-Purge Valve.
				21.54	100-130-0000-5220	Shop Supplies-Circuit Tester.

# Twentynine Palms Water District

Check Date Range: 6/1/2024 thru 6/30/2024

				23.68	100-130-0000-5220	Shop Supplies-Penetrating Fluid.
22521	06/19/2024	Ortega Strategies Group	2,500.00	2,500.00	100-600-0000-5350	Consulting May 2024 - Advocacy Services
743226	06/19/2024	Pacific Western Bank	5,981.90	(33.58)	100-600-0000-5406	Charges
				72.90	100-130-0000-5220	Charges
				700.00	100-600-0000-5406	Charges
				202.39	100-130-0000-5303	Charges
				39.64	100-600-0000-5301	Charges
				47.87	100-600-0000-5330	Charges
				146.64	100-150-0000-5203	Charges
				134.29	100-600-0000-5301	Charges
				53.70	100-130-0000-5220	Charges
				64.83	100-600-0000-5301	Charges
				1.12	100-600-0000-5303	Charges
				65.00	100-130-0000-5303	Charges
				2,880.00	100-150-0000-5220	Charges
				99.44	100-130-0000-5330	Charges
				35.56	100-600-0000-5330	Charges
				197.00	100-600-0000-5406	Charges
				25.00	100-600-0000-5406	Charges
				16.15	100-600-0000-5303	Charges
				(94.40)	100-130-0000-5220	Charges
				200.00	100-130-0000-5406	Charges
				48.60	100-130-0000-5220	Charges
				51.75	100-130-0000-5330	Charges
				228.97	100-600-0000-5330	Charges
				96.64	100-600-0000-5203	Charges
				99.00	100-130-0000-5330	Charges
				27.18	100-130-0000-5220	Charges
				(94.40)	100-130-0000-5220	Charges
				94.40	100-130-0000-5220	Charges
				202.39	100-130-0000-5303	Charges
				116.00	100-600-0000-5406	Charges

# Twentynine Palms Water District

Check Date Range: 6/1/2024 thru 6/30/2024

				86.19	100-130-0000-5220	Charges
				51.75	100-130-0000-5330	Charges
				119.88	100-600-0000-5303	Charges
67569	06/19/2024	Customer Refund	60.38	50.00	100-000-0000-2000	Refund Check 028241-001, 72044 Manana Drive
				5.19	100-000-0000-2000	Refund Check 028241-001, 72044 Manana Drive
				5.19	100-000-0000-2000	Refund Check 028241-001, 72044 Manana Drive
22524	06/19/2024	Pitney Bowes Postage By Phone	1,000.00	1,000.00	100-600-0000-5301	Postage by phone refill
22525	06/19/2024	Pollardwater.Com	181.53	181.53	100-130-0000-5220	Fire Hydrant Adapter
67578	06/19/2024	Pro Security Systems	432.00	144.00	100-130-0000-5406	Quarterly Monitoring
				144.00	100-150-0000-5406	Quarterly Monitoring
				144.00	100-600-0000-5406	Quarterly Monitoring
90108	06/19/2024	Prudential Overall Supply	742.35	158.91	100-130-0000-5253	Uniforms
				203.85	100-130-0000-5253	Uniforms
				134.33	100-130-0000-5253	Uniforms
				245.26	100-130-0000-5253	Uniforms
45056	06/19/2024	Powerplan OIB Rdo Trust #80-5800	1,473.46	21.01	100-130-0000-5222	Veh. # 33-Grease Fittings.
				1,452.45	100-130-0000-5222	Veh. #'s-1 and 35-Seat bottoms and backs.
22529	06/19/2024	Customer Refund	349.99	349.99	100-130-0000-5330	Course reimbursement
112650	06/19/2024	S.C.E.	11,070.82	5,902.58	100-120-0000-5201	Booster TP-1
				2,123.01	100-110-0000-5201	Well 16
				69.18	100-110-0000-5201	Donnell
				2,273.52	100-120-0000-5201	Well 1
				702.53	100-120-0000-5201	Booster H1N, H2S
22531	06/19/2024	San Bernardino County	6.00	6.00	100-130-0000-5301	Monthly Assessor parcel map revisions June 2024
22532	06/19/2024	Customer Refund	76.58	76.58	100-600-0000-5330	Travel Reimbursement/Sacramento
22533	06/19/2024	Springbrook Holding Company LLC	3,241.00	3,241.00	100-600-0000-5408	CivicPay Transaction Fee May 2024
22534	06/19/2024	Bob Stephenson	250.00	250.00	100-610-0000-5350	Video Recording Board Meeting May 2024
22535	06/19/2024	TPX Communications	472.65	472.65	100-600-0000-5203	Hatch
45072	06/19/2024	Customer Refund	181.78	90.89	100-000-0000-2000	Refund Check 029397-000, 1191 Jack Rabbit Trail
				90.89	100-000-0000-2000	Refund Check 029397-000, 1191 Jack Rabbit Trail
45074	06/19/2024	Customer Refund	7.40	3.70	100-000-0000-2000	Refund Check 009803-267, 6601 Stardune Avenue
				3.70	100-000-0000-2000	Refund Check 009803-267, 6601 Stardune Avenue

# Twentynine Palms Water District

**Check Date Range:** 6/1/2024 thru 6/30/2024

22538	06/19/2024	United Cerebral Palsy Assoc.	492.87	492.87	100-160-0000-5406	Mail Production
112695	06/19/2024	Usa Blue Book	547.61	135.60	100-000-0000-1499	MTR TAIL BRASS 1 in X 2 in 1/2
				142.50	100-150-0000-5220	Insulated Blanket FG-2 30"Lx 22.5"
				61.38	100-000-0000-1499	NIPPLE BRASS 1 1/2 IN X 3 IN
				27.48	100-000-0000-1499	NIPPLE BRASS 2 X CLOSE
				180.65	100-000-0000-1499	CHECK VALVE 3/4 in
45080	06/19/2024	Customer Refund	198.23	99.12	100-000-0000-2000	Refund Check 030009-000, 6924 El Sol Avenue
				99.11	100-000-0000-2000	Refund Check 030009-000, 6924 El Sol Avenue
45082	06/19/2024	WestAir Gases & Equipment, Inc.	21.83	21.23	100-130-0000-5220	Cyl Rent
				0.60	100-130-0000-5220	Cyl Rent
22542	06/19/2024	Western Pump, Inc.	4,953.72	4,953.72	100-130-0000-5407	Outside Repairs-Remove Old Probe/Install New Fluid Level Probe.
			<b>Total</b>	<b>\$199,133.32</b>		

9

# 9.1

**TWENTYNINE PALMS WATER DISTRICT**  
**72401 Hatch Road/P. O. Box 1735**  
**Twentynine Palms, CA 92277-1000**  
**PHONE (760) 367-7546 FAX (760) 367-6612**

**TO:** Board of Directors  
**FROM:** Mike Minatrea, Maintenance Superintendent  
**DATE:** July 8, 2024  
**SUBJECT:** Management Report

---

**A. The Operations and Maintenance Department performed the following tasks during the month of June 2024:**

1. Responded to 55 Underground Service Alerts
2. Responded to and repaired
  - a. 0 water main leaks
  - b. 4 water meter leaks
  - c. 0 service line leaks
  - d. 0 fire hydrant repairs/maintenance
3. Installed 3 new services
4. Replaced 4 customer gate valves
5. Performed 5 leak audits
6. Painted 0 fire hydrants
7. Performed 7 customer pressure checks
8. Replaced 0 water meters
9. Tested and exercised emergency generators
10. Sounded wells for June
11. 1 water waste inquiry reported
12. 1 AMI/AMR meters replaced

**B. The following customer service tasks were performed:**

1. 300 work orders were generated from reading meters
2. 46 work orders were generated from billing variance list
3. 189 work orders were generated for turn on or turn off
4. 324 termination notices were distributed
5. 22 non-pay turn offs were performed
6. 0 extensions were granted
7. 0 extensions were shut off for non-payment
8. 10 payment schedules have been granted
9. 0 payment schedules failed
10. 6 customer requests and 7 inquiries were logged and investigated

**C. Valve and Hydrant Maintenance Update**

	Valves Exercised (Began 1/24)	Dead Ends Flushed (Began 1/24)
Current Month	253	47
Year to Date	*1057	249

\*Biennial cycle

# Twentynine Palms Water District Maintenance Report

FY 2023/24

	USA	Leak Audits	Fire Hydrant Painting	Shut Offs	Total Work Orders Completed	Valves Exercised	Customer's Valve Replaced	New Service	Main Line Leaks	Active Account	Prior Year	% Increase (Decrease)
July	54	5	0	32	862	27	6	1	0			
August	44	6	0	16	838	38	3	0	1		7,729	
Sept.	62	3	0	44	798	58	4	2	0			
October	107	5	0	42	775	260	5	2	0	N/A	N/A	
Nov.	138	4	0	36	602	123	1	1	0			
Dec.	58	7	120	38	809	123	10	0	0		7,761	
Jan.	70	4	0	38	640	96	0	0	0			
Feb.	45	4	29	41	637	237	0	2	1	N/A	N/A	
March	61	3	0	40	610	109	34	0	0			
April	64	2	0	32	598	252	24	0	0		7,756	
May	59	4	38	28	522	110	6	4	0			
June	55	5	0	22	535	253	4	3	0	N/A	N/A	
<b>Totals</b>	<b>817</b>	<b>52</b>	<b>187</b>	<b>409</b>	<b>8226</b>	<b>1686</b>	<b>97</b>	<b>15</b>	<b>2</b>			

**Total Connections in District= 8,449**

# 9.2

**TWENTYNINE PALMS WATER DISTRICT**  
**72401 Hatch Road/P. O. Box 1735**  
**Twentynine Palms, CA 92277-1000**  
**PHONE (760) 367-7546 FAX (760) 367-6612**

**TO:** Board of Directors  
**FROM:** Robert Shelton, Treatment/Production Superintendent  
**DATE:** July 11, 2024  
**SUBJECT:** Management Report

---

**1. ENGINEERING**

A. No items to report.

**2. WATER QUALITY**

- A. Chlorine Levels: Average levels maintained in the storage and distribution system ranged from a low of 0.05 mg/L to a high of .53 mg/L. Chlorination point (the point where chlorine is introduced into the distribution system) averages ranged from 0.18 mg/L to 1.54 mg/L.
- B. Bacteria Samples: A total of 40 routine bacteria samples were collected at test points for the storage and distribution system during this past month. In addition 19 special bacteria samples were collected. All routine and special samples indicated ABSENT for Colilert.
- C. Fluoride Samples: A total of 15 fluoride samples were collected at established test points for the storage and distribution system, and 11 fluoride samples were taken from potable water production wells. Fluoride levels in the distribution system ranged from a low of .66 mg/L to a high of 1.6 mg/L. Fluoride measurements collected at the wells ranged from a low of 0.28 to a high of 1.7 mg/L.
- D. General Physical: A total of 11 general physical samples were collected from established locations as a part of routine testing requirements. Levels reported for color are <3.0, 1 for threshold odor and <0.10-0.20for turbidity.

# TWENTYNINE PALMS WATER DISTRICT

## Water Production Report

### FY 2023/2024

Groundwater Source									
	Mesquite Springs Basin	Fortynine Palms Basin	Eastern Basin	Indian Cove Basin	Total Produced	Total Prior Yr	%Increase Decrease prior year	%Increase Decrease from 2013	
July	115.114	96.846	24.576	25.043	261.578	258.632	1.14%	-15.60%	
August	108.125	90.756	29.358	11.578	239.817	238.492	0.56%	-17.93%	
Sept.	103.387	77.636	22.741	6.860	210.624	217.076	-2.97%	-13.95%	
October	104.979	78.692	16.424	3.453	203.548	200.011	1.76%	-5.71%	
Nov.	97.307	57.970	15.160	4.336	174.773	176.638	-1.05%	-6.59%	
Dec.	83.76	56.970	17.806	3.004	161.540	162.810	-0.78%	-1.92%	
Jan.	67.123	59.250	20.905	6.928	154.206	154.642	-0.28%	-18.89%	
Feb.	92.073	36.154	10.245	6.706	145.178	144.004	0.81%	-12.78%	
March	94.858	42.510	13.492	2.734	153.594	157.223	-2.30%	-29.61%	
April	110.009	48.904	13.746	9.356	182.015	186.404	-2.35%	-35.19%	
May	128.399	55.285	15.717	13.118	212.519	223.271	-4.81%	-22.73%	
June	120.031	61.760	29.202	19.948	230.941	233.480	-1.01%	-22.50%	
<b>Totals</b>	<b>1225.165</b>	<b>762.733</b>	<b>229.372</b>	<b>113.064</b>	<b>2330.333</b>	<b>2352.683</b>	<b>-0.95%</b>		

Production Totals Expressed in Acre Feet

**NOTE:** Year to Date Mesquite Springs Basin regeneration production of

-16.909

acre feet =

-1.40%

# 9.3

**TWENTYNINE PALMS WATER DISTRICT**

**FINANCIAL REPORT**

**For The Month Of**

**May-24**

***PRELIMINARY - SUBJECT TO YEAR-END  
AUDIT ADJUSTMENTS***



**Twentynine Palms Water District**  
**Statement of Investments and Reserves**  
**For the Period Ending May 31, 2024**  
**(Unaudited)**

<u>Operating Funds &amp; Internal Reserves- LAIF:</u>	<u>Prior Balance</u>	<u>Deposits</u>	<u>Disbursements</u>	<u>Current Balance</u>	<u>Market</u>
1 Operating Funds	\$ 669,871	\$ -	\$ (139,542) <sup>1</sup>	\$ 530,329	\$ 527,249
2 Capital Funds for Primary Infrastructure	922,961	139,542 <sup>1</sup>	-	1,062,503	1,056,331
3 Capital Funds for Secondary Infrastructure	186,503	-	-	186,503	185,419
<b>4 Total LAIF</b>	<b>1,779,335</b>	<b>139,542</b>	<b>(139,542)</b>	<b>1,779,335</b>	<b>1,768,999</b>
5 Checking Account Unrestricted	891,170	644,735 <sup>2</sup>	(368,225) <sup>2</sup>	1,167,679	1,167,679
6 CLASS Account- Operating Funds	6,972,385	31,857 <sup>3</sup>	-	7,004,242	7,004,242
7 CLASS Account- Pension/OPEB	305,423	1,395 <sup>3</sup>	-	306,818	306,818
8 Restricted Funds - FY 22/23 Carryover CIP Budget	(3,183,400)	-	-	(3,183,400)	(3,183,400)
<b>9 Total Investments</b>	<b>\$ 6,764,912</b>	<b>\$ 817,529</b>	<b>\$ (507,767)</b>	<b>\$ 7,074,674</b>	<b>\$ 7,064,338</b>

<sup>1</sup> Capacity Fees for new connections are received in the general fund and then transferred to the Capital Funds

<sup>2</sup> Cash Inflows/Outflows from Credit Card and Checking account

<sup>3</sup> Monthly CLASS Interest

CERTIFICATION

I certify that (1) all investment actions executed since the last report have been made in full compliance with the District's Investment Policy and, (2) the District will meet its expenditure obligations for the next six months as required by California Government Code Sections 53646(b)(2) and (3), respectively.

**Cindy Byerrum, CPA**  
**Contract CPA**

**\*\* \*Market values are adjusted on this report on a quarterly basis and recorded in the District's financials statements at the end of the fiscal year**



**Twentynine Palms Water District**  
**Statement of Revenue and Expenses**  
**For the Period Ending May 31, 2024**  
**(Unaudited)**

	May-24	YTD	Budget	YTD 92%	Prior YTD
1 Operating Revenues	\$ 567,802	\$ 5,480,427	\$ 5,831,500	94%	\$ 4,930,549
2 Non-Operating Revenues	226,574	1,276,858	795,100	161%	976,601
<b>3 Total Revenue Available to Fund Operations &amp; Capital</b>	<b>794,375</b>	<b>6,757,285</b>	<b>6,626,600</b>	<b>102%</b>	<b>5,907,150</b>
4 Operating Expenses	492,210	4,693,116	5,112,000	92%	4,266,294
5 Non-Operating Expenses	18,490	357,888	376,400	95%	215,870
6 Total Debt Service	-	243,734	243,500	100%	243,733
<b>7 Total Expenses &amp; Debt Service</b>	<b>510,700</b>	<b>5,294,738</b>	<b>5,731,900</b>	<b>92%</b>	<b>4,725,897</b>
<b>8 Net Revenues Available to Fund Capital Expenditures</b>	<b>283,675</b>	<b>1,462,546</b>	<b>894,700</b>	<b>163%</b>	<b>1,181,253</b>
9 District Projects	(15,402)	(131,604)	(504,900)	26%	(52,012)
10 CIP Projects	(18,050)	(43,637)	(1,809,400)	2%	(599)
11 Repairs & Replacement	(15,200)	(188,847)	(764,600)	25%	(112,295)
12 Capital Outlay	(4,720)	(313,207)	(538,800)	58%	(296,316)
<b>Sub-Total: Net Debt Proceeds / Capital</b>	<b>(53,372)</b>	<b>(677,294)</b>	<b>(3,617,700)</b>	<b>19%</b>	<b>(461,221)</b>
13 Transfers in from Special Revenue Fund	11,468	144,179	154,500	93%	142,837
<b>14 Increase (Decrease) in Fund Balance</b>	<b>\$ 241,771</b>	<b>\$ 929,430</b>	<b>\$ (2,568,500)</b>		<b>\$ 862,869</b>

*No assurance is provided on these financial statements. The financial statements do not include a statement of cash flows. Substantially all disclosures required by accounting principles generally accepted in the United States are not included.*



**Twentynine Palms Water District**  
**Detail Statement of Revenues and Expenses**  
**For the Period Ending May 31, 2024**  
**(Unaudited)**

	May-24	YTD	Budget	YTD 92%
<b>1 Operating Revenues</b>				
2 Water Sales (Volumetric)	\$ 364,148	\$ 3,540,302	\$ 3,780,300	94%
3 Readiness-To-Serve (Fixed)	159,887	1,657,965	1,809,100	92%
4 Other Operating Revenue	43,766	282,196	282,300	100%
5 Bad Debt Expense	-	(37)	(40,200)	0%
<b>6 Total Operating Revenues</b>	<b>567,802</b>	<b>5,480,427</b>	<b>5,831,500</b>	<b>94%</b>
<b>7 Non-Operating Revenues</b>				
8 Capital Impact Fees	139,542	252,516	75,000	337%
9 Water Availability Assessment	49,333	540,649	592,000	91%
10 Interest Revenue	35,660	413,112	92,500	447%
11 Other Penalties	1,537	27,637	20,600	134%
12 Reimbursed Expenses	169	38,654	5,000	773%
13 Miscellaneous Non-Op Revenue	332	4,289	10,000	43%
<b>14 Total Non-Operating Revenues</b>	<b>226,574</b>	<b>1,276,858</b>	<b>795,100</b>	<b>161%</b>
<b>15 Total Revenues</b>	<b>794,375</b>	<b>6,757,285</b>	<b>6,626,600</b>	<b>102%</b>
<b>16 Operating Expenditures</b>				
<b>17 Source of Supply</b>				
18 Labor & Benefits	1,811	9,323	5,300	176%
19 Direct Expenses	35,571	462,166	477,000	97%
<b>20 Total Source of Supply</b>	<b>37,382</b>	<b>471,489</b>	<b>482,300</b>	<b>98%</b>
<b>21 Pumping</b>				
22 Labor & Benefits	-	3,866	1,400	276%
23 Direct Expenses	16,924	163,783	190,500	86%
<b>24 Total Pumping</b>	<b>16,924</b>	<b>167,648</b>	<b>191,900</b>	<b>87%</b>
<b>25 Transmission &amp; Distribution</b>				
26 Labor & Benefits	143,823	1,200,508	1,321,900	91%
27 Direct Expenses	39,735	441,943	445,200	99%
<b>28 Total Transmission &amp; Distribution</b>	<b>183,559</b>	<b>1,642,451</b>	<b>1,767,100</b>	<b>93%</b>
<b>29 Treatment Wells</b>				
30 Labor & Benefits	15,566	88,182	90,900	97%
31 Direct Expenses	1,767	31,139	46,400	67%
<b>32 Total Treatment Wells</b>	<b>17,333</b>	<b>119,321</b>	<b>137,300</b>	<b>87%</b>
<b>33 Treatment Facility</b>				
34 Labor & Benefits	38,403	223,901	196,300	114%
35 Direct Expenses	25,806	343,975	430,200	80%
<b>36 Total Treatment Facility</b>	<b>64,209</b>	<b>567,876</b>	<b>626,500</b>	<b>91%</b>
<b>37 Customer Accounts</b>				
38 Labor & Benefits	38,223	292,479	334,000	88%
39 Direct Expenses	842	86,107	83,300	103%
<b>40 Total Customer Accounts</b>	<b>\$ 39,065</b>	<b>\$ 378,586</b>	<b>\$ 417,300</b>	<b>91%</b>

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**Twentynine Palms Water District**  
**Detail Statement of Revenues and Expenses**  
**For the Period Ending May 31, 2024**  
**(Unaudited)**

	May-24	YTD	Budget	YTD 92%
<b>41 General &amp; Administration</b>				
42 Labor & Benefits	\$ 63,218	\$ 494,550	\$ 543,900	91%
43 Outside Services	37,452	417,070	435,000	96%
44 Direct Expenses	29,037	290,889	375,600	77%
<b>45 Total General &amp; Administration</b>	<b>129,708</b>	<b>1,202,509</b>	<b>1,354,500</b>	<b>89%</b>
<b>46 Payouts &amp; Retiree Medical</b>				
47 Vacation / Sick Payouts	-	112,582	73,100	154%
48 Retiree Medical	3,271	13,770	31,500	44%
<b>49 Total Payouts &amp; Retiree Medical</b>	<b>3,271</b>	<b>126,352</b>	<b>104,600</b>	<b>121%</b>
<b>50 Board of Directors</b>				
51 Director Fees	750	11,050	15,000	74%
52 Direct Expenses	10	5,812	15,500	37%
<b>53 Total Board of Directors</b>	<b>760</b>	<b>16,862</b>	<b>30,500</b>	<b>55%</b>
<b>54 Total Operating Expenditures</b>	<b>492,210</b>	<b>4,693,116</b>	<b>5,112,000</b>	<b>92%</b>
<b>55 Non-Operating Expenditures</b>				
<b>56 Debt Service</b>				
57 Debt Principal Payments	-	207,941	207,700	100%
58 Interest Expense	-	35,793	35,800	100%
<b>59 Total Debt Service</b>	<b>-</b>	<b>243,734</b>	<b>243,500</b>	<b>100%</b>
60 CalPERS UAL Payment (Required)	18,490	203,388	221,900	92%
61 Pension & OPEB Trust Contributions	-	154,500	154,500	100%
<b>62 Total Non-Operating Expenditures</b>	<b>18,490</b>	<b>601,622</b>	<b>619,900</b>	<b>97%</b>
<b>63 Total Expenditures</b>	<b>510,700</b>	<b>5,294,738</b>	<b>5,731,900</b>	<b>92%</b>
<b>64 Net Revenues Before Capital Program</b>	<b>283,675</b>	<b>1,462,546</b>	<b>894,700</b>	<b>163%</b>

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**Twentynine Palms Water District**  
**Special Revenue Fund**  
**For the Period Ending May 31, 2024**  
**(Unaudited)**

	<b>May-24</b>	<b>YTD</b>	<b>Budget</b>	<b>YTD 92%</b>
1 Tower Revenues	\$ 11,468	\$ 144,179	\$ 154,500	93%
2 Less Transfers Out To Water	(11,468)	(144,179)	(154,500)	93%
<b>Ending Balance</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	

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**Twentynine Palms Water District**  
**Carryover CIP/Current CIP and R&M/Capital Outlay**  
**For the Period Ending May 31, 2024**  
**(Unaudited)**

	Budget FY 23/24	Current Year Expenditures	Remaining Under / (Over) Budget
<b>1 District Projects</b>			
2 Treatment Feasibility & Exploration Costs	\$ 67,100	\$ 24,038	\$ 43,062
3 Salt Nutrient Monitoring Wells/Sampling	65,500	43,156	22,344
4 USGS Study/Feasibility Study	100,000	-	100,000
5 Centralized Sewer Plan/Groundwater Analysis	92,300	6,120	86,180
6 Master Plan Updates	100,000	41,057	58,943
7 Campbell Reservoir Land Acquisition	35,000	2,875	32,125
8 Standard Drawings Update	25,000	14,356	10,644
9 Asset Management Plan	20,000	-	20,000
<b>10 Total District Projects</b>	<b>504,900</b>	<b>131,604</b>	<b>373,296</b>
<b>11 Capital Improvement Plan</b>			
12 Chromium VI and Flouride for Well 11B	1,300,000	-	1,300,000
13 Water Reservoir at Treatment Plant	400,000	22,516	377,484
14 AMI/AMR	59,400	21,121	38,279
<b>15 Capital Improvement Plan</b>	<b>1,759,400</b>	<b>43,637</b>	<b>1,715,763</b>
<b>16 Repairs, Rehabilitation, &amp; Maintenance</b>			
17 Distribution SCADA System	200,000	4,852	195,148
18 Emergency Repairs, Unspecified	150,000	55,516	94,484
19 Campbell Reservoir Road Paving/Seal Coating	89,600	-	89,600
20 Treatment Plant Concrete	50,000	-	50,000
21 Repiping/Distribution System Upgrades	75,000	50,308	24,692
22 Hanson Booster Station	50,000	67,262	(17,262)
23 Cactus Booster Station	40,000	-	40,000
24 Plant 6 Electrical and Well Upgrade	25,000	-	25,000
25 Reservoir Recoating/Cathodic Protection	20,000	-	20,000
26 Large Meter Replacement Program	20,000	-	20,000
27 Stockwell Booster Station	20,000	-	20,000
28 Fluoride Plant Instrumentation/Coating/SCADA	15,000	-	15,000
29 Lupine Booster Station	10,000	10,909	(909)
<b>30 Total Repairs &amp; Maintenance</b>	<b>764,600</b>	<b>188,847</b>	<b>575,753</b>
<b>31 Capital Outlay</b>			
32 Vehicle/Equipment Replacements	225,000	217,587	7,413
33 Electric Vehicle Station	150,000	10,138	139,862
34 Computer/Technology Replacements	48,600	53,721	(5,121)
35 Geographic Information System (GIS)	25,200	17,562	7,638
36 Administrative Building/Office Remodel	60,000	-	60,000
37 Energy Efficiency Projects	30,000	-	30,000
38 Parking Lot Seal/Paving	50,000	-	50,000
39 Equipment Shade Structure	-	14,200	(14,200)
<b>40 Total Capital Outlay</b>	<b>588,800</b>	<b>313,207</b>	<b>275,593</b>
<b>41 Grand Total</b>	<b>\$ 3,617,700</b>	<b>\$ 677,294</b>	<b>\$ 2,940,406</b>

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**9.4**

**NO  
MATERIAL  
PROVIDED**