



NEWS RELEASE

FOR IMMEDIATE RELEASE

March 16, 2020

Contact: Ray Kolisz, General Manager
760-367-7546 (24hr Hotline)

**Twentynine Palms Water District Takes Measures in Response to COVID-19
Advises Public to Pay On-line, By Phone, Drop-Box**

Twentynine Palms, California, March 16, 2020 — Twentynine Palms Water District (TPWD) General Manager Ray Kolisz has announced steps to assure the public about steady and continued safe drinking water service during current national efforts to contain spread of the Corona Virus also known as COVID-19. The District announced that Effective Tuesday March 17, 2020 the District's front lobby will be temporarily closed until further notice. This step is taken in the abundance of caution to prevent mutual exposure between our essential personnel and the public, limiting any potential spread of the COVID-19 virus.

Kolisz stated: "We recognize that water service is essential especially during times of crisis, and TPWD is taking steps to safeguard the health of our employees so we can continue to provide a safe and reliable water supply to the community."

He continued, "the District provides alternative methods to pay your water bill such as the on-line payment method, and provides a payment drop box outside the front lobby entrance located at 72401 Hatch Road, Twentynine Palms, CA 92277. Staff will continue to provide assistance and accept payments over the phone. Information will be posted on our website at 29palmswater.org TPWD is determined to maintain regular and normal operations to make sure our water system is not impacted by factors related to COVID-19."

"TPWD is also considering cancellation of the regular scheduled Board of Directors meeting scheduled for March 25, 2020, and will issue an update in the coming days," said Kolisz.

Customers can contact the District for assistance or to report a water emergency 24 hours a day-seven days a week at 760-367-7546.

Twentynine Palms Water District serves unincorporated areas of San Bernardino County and the City of Twentynine Palms. TPWD is governed by an elected 5 member Board of Directors and its mission "is to provide a safe and adequate supply of water at the lowest feasible cost to the people of the District and to preserve and protect the water resources within the established boundaries of the District."

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